



## Returns

You have the right to cancel your order within 14 days after receipt of your order without giving a reason. You will then be credited with the total amount, excluding shipping costs. The costs for returning home to shop are for your own account. If you use your right of withdrawal, will the product with all accessories and - if reasonably possible - in its original condition and packaging to be returned to the trader.

To exercise this right, please fill the form below and return via [support@salesdepot.eu](mailto:support@salesdepot.eu)

## Exceptions Returns

Exceptions to the right of withdrawal:

- Used products;
- In case of return of poles from Nesling, umbrosa (Spectra, Versa, Ingenua, Paraflex...) the delivery and return costs are NOT credited;
- Used products or consumables (sprays, batteries, refill ...) are not covered by the return right;
- special (outside standard product offer or products made on order or tailor made orders (eg Ingenua shade sails with long lead times) cannot be returned and/or credited ;

## warranty

Warranty is standard 2 years from date of purchase - this guarantee can be extended if expressly provided under product info

## Company

Official address:

SalesDepot (by e-SD BVBA)

Spaanshof 16

1750 Lennik

+32 479 63 63 10

BE 0880.744.162

**Address to send returns:**

**SalesDepot RETOUR**

**Spaanshof 16**

**1750 Lennik**

**BELGIUM**

## Return form

(only send this form back if you wish to withdraw your order (return))

— To  
SalesDepot (by e-SD BVBA)  
Spaanshof 16  
1750 Lennik  
[support@salesdepot.eu](mailto:support@salesdepot.eu)  
+32 479 63 63 10

— I/we wish to announce that we'd like to withdraw from our agreement of the sales of the following goods delivered: :

— Order date (DD-MM-YYYY) :

— Order number :

— Received (DD-MM-YYYY):

— Name customer

— Adress customer :

— IBAN bankaccount number:

— Signature account

— Date (DD-MM-YYYY):