These General Terms and Conditions of Stichting Webshop Keurmerk have been drawn up in consultation with the Consumers' Association within the framework of the Coordination Group Self-Regulation Consultation (CZ) of the Social and Economic Council and will enter into force on June 1, 2014.

These General Terms and Conditions shall be used by all members of Stichting Webshop Keurmerk with the exception of financial services as referred to in the Financial Supervision Act and insofar as these services are supervised by the Netherlands Authority for the Financial Markets.

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Article 1 - Definitions.

In these terms and conditions, the following definitions shall apply:

- 1. Ancillary contract: a contract whereby the consumer acquires products, digital content and/or services in connection with a distance contract and these items, digital content and/or services are supplied by the trader or by a third party on the basis of an arrangement between that third party and the trader;
- 2. Grace period: the period within which the consumer can exercise his right of withdrawal;
- 3. Consumer: the natural person who is not acting for purposes related to his trade, business, craft or profession; 4;
- 4. Day: calendar day;
- 5. Digital content: data produced and delivered in digital form;
- 6. Continuous contract: a contract for the regular supply of goods, services and/or digital content for a specified period;
- 7. Durable data carrier: any device including e-mail that enables the consumer or entrepreneur to store information addressed to him personally in a way that allows future consultation or use for a period of time appropriate to the purpose for which the information is intended, and which allows unaltered reproduction of the stored information;
- 8. Right of withdrawal: the consumer's option to waive the distance contract within the cooling-off period;
- 9. Entrepreneur: the natural or legal person who is a member of Stichting Webshop Keurmerk and offers products, (access to) digital content and/or services at a distance to consumers; 10;
- 10. Distance contract: an agreement concluded between the Entrepreneur and the Consumer under an organized system for the distance sale of products, digital content and/or services, under which, up to and including the conclusion of the contract, exclusive or partial use is made of one or more techniques for distance communication; 11;
- 11. Model withdrawal form: the European model withdrawal form included in Annex I of these terms and conditions;
- 12. Technique for distance communication: means that can be used for concluding an agreement, without the consumer and entrepreneur having to be together in the same room at the same time;

Article 2 - Identity of the company

Name trader Staalkabelstunter BV

Registered address; Dalwagenseweg 91 - 4043MV Opheusden

Visiting address, if different from the business address;

Phone number and time(s) when the entrepreneur can be reached by phone; 0488410119 on weekdays from 9 to 12 and from 13 to 17 hours.

Email address or other means of electronic communication offered to the consumer with the same functionality as email; info@staalkabelstunter.com

Chamber of Commerce number:78463092

BTW-identificatienummer:NL861410002B01

If the operator's activity is subject to a relevant licensing regime: the details of the supervisory authority;

If the entrepreneur practices a regulated profession:

- the professional association or organization with which he is affiliated;
- the professional title, the place in the EU or the European Economic Area where it was granted;
- a reference to the professional rules applicable in the Netherlands and indications where and how these professional rules can be accessed.

Article 3 - Applicability.

- 1. These general conditions apply to every offer of the entrepreneur and to every distance contract concluded between entrepreneur and consumer.
- 2. Before the distance contract is concluded, the text of these general terms and conditions will be made available to the consumer. If this is not reasonably possible, before the distance contract is concluded, the entrepreneur will indicate in what way the general terms and conditions can be inspected at the entrepreneur and that they will be sent free of charge to the consumer as soon as possible upon request.
- 3. If the distance contract is concluded electronically, notwithstanding the preceding paragraph and before the distance contract is concluded, the text of these general conditions may be made available to the consumer electronically in such a way that it can be stored by the consumer in a simple manner on a durable data carrier. If this is not reasonably possible, before the distance contract is concluded, it will be indicated where the general terms and conditions can be inspected electronically and that, at the consumer's request, they will be sent electronically or otherwise free of charge.
- 4. In the event that specific product or service conditions apply in addition to these general conditions, the second and third paragraphs shall apply mutatis mutandis and in the event of conflicting conditions the consumer may always rely on the applicable provision that is most favorable to him.

Article 4 - The offer

1. If an offer has a limited period of validity or is made subject to conditions, this shall be expressly stated in the offer.

- 2. The offer contains a complete and accurate description of the products, digital content and/or services offered. The description is sufficiently detailed to enable a proper assessment of the offer by the consumer. If the trader uses images, these are a true representation of the products, services and/or digital content on offer. Obvious mistakes or obvious errors in the offer do not bind the entrepreneur.
- 3. Each offer contains such information that it is clear to the consumer what rights and obligations are attached to the acceptance of the offer.

Article 5 - The Agreement

- 1. The agreement comes into effect, subject to the provisions of paragraph 4, at the moment of acceptance by the consumer of the offer and the fulfillment of the conditions thereby set.
- 2. If the consumer has accepted the offer electronically, the trader will immediately confirm receipt of acceptance of the offer electronically. As long as the receipt of this acceptance has not been confirmed by the entrepreneur, the consumer can dissolve the agreement.
- 3. If the agreement is concluded electronically, the entrepreneur will take appropriate technical and organizational measures to protect the electronic transfer of data and ensure a secure web environment. If the consumer can pay electronically, the entrepreneur will observe appropriate security measures.
- 4. The entrepreneur may within legal frameworks inform himself whether the consumer can meet his payment obligations, as well as all those facts and factors that are important for a responsible conclusion of the distance contract. If, on the basis of this investigation, the entrepreneur has good grounds not to enter into the agreement, he is entitled to refuse an order or application or to attach special conditions to the implementation, giving reasons.
- 5. The trader will send the consumer the following information, in writing or in such a way that the consumer can store it in an accessible manner on a durable data carrier, at the latest on delivery of the product, service or digital content:
- a. the visiting address of the establishment of the entrepreneur where the consumer can go with complaints;
- b. the conditions under which and the way in which the consumer can make use of the right of withdrawal, or a clear notification regarding the exclusion of the right of withdrawal;
- c. the information on guarantees and existing after-sales service;
- d. the price including all taxes of the product, service or digital content; to the extent applicable, the cost of delivery; and the method of payment, delivery or performance of the distance contract;
- e. the requirements for terminating the contract if the contract has a duration of more than one year or is of indefinite duration;
- f. if the consumer has a right of withdrawal, the model withdrawal form.
- 1. In case of a duration transaction, the provision in the previous paragraph applies only to the first delivery.

Article 6 - Right of withdrawal

In the case of products:

- 1. The consumer can dissolve an agreement regarding the purchase of a product during a reflection period of at least 14 days without giving reasons. The entrepreneur may ask the consumer about the reason for withdrawal, but may not oblige the consumer to give his reason(s).
- 2. The withdrawal period referred to in paragraph 1 starts the day after the consumer, or a third party designated in advance by the consumer, who is not the carrier, has received the product, or:
- 3. if the consumer has ordered several products in the same order: the day on which the consumer, or a third party designated by him, has received the last product. The trader may, provided he has clearly informed the consumer of this prior to the ordering process, refuse an order for multiple products with different delivery times.
- 4. if the delivery of a product consists of several shipments or parts: the day on which the consumer, or a third party designated by him, has received the last shipment or part;
- 3. in the case of contracts for regular delivery of products during a given period: the day on which the consumer, or a third party designated by him, has received the first product.

In the case of services and digital content not supplied on a tangible medium:

- 1. The consumer may dissolve a service contract and a contract for the supply of digital content not supplied on a tangible medium for at least 14 days without giving reasons. The trader may ask the consumer about the reason for withdrawal, but may not oblige the consumer to state his reason(s).
- 2. The reflection period mentioned in paragraph 3 starts on the day following the conclusion of the agreement.

Extended withdrawal period for products, services and digital content not supplied on a tangible medium in case of failure to inform about right of withdrawal:

- 1. If the entrepreneur has not provided the consumer with the legally required information about the right of withdrawal or the model withdrawal form, the cooling-off period expires twelve months after the end of the original cooling-off period determined in accordance with the previous paragraphs of this article.
- 2. If the entrepreneur has provided the consumer with the information referred to in the previous paragraph within twelve months after the effective date of the original reflection period, the reflection period expires 14 days after the day on which the consumer received that information.

Article 7 - Obligations of the consumer during the reflection period

- 1. During the reflection period, the consumer will handle the product and packaging with care. He will only unpack or use the product to the extent necessary to establish the nature, characteristics and operation of the product. The basic principle here is that the consumer may only handle and inspect the product as he would be allowed to do in a store.
- 2. The consumer is only liable for depreciation of the product resulting from a way of handling the product that goes beyond what is permitted in paragraph 1.
- 3. The consumer is not liable for depreciation of the product if the entrepreneur has not provided him with all legally required information about the right of withdrawal before or at the conclusion of the contract.

Article 8 - Exercise of the right of withdrawal by the consumer and costs thereof

- 1. If the consumer exercises his right of withdrawal, he shall notify the entrepreneur within the withdrawal period by means of the model withdrawal form or in another unambiguous manner.
- 2. As soon as possible, but within 14 days from the day following the notification referred to in paragraph 1, the consumer returns the product, or hands it to (an authorized representative of) the entrepreneur. This is not required if the entrepreneur has offered to pick up the product himself. The consumer has complied with the return period in any case if he returns the product before the reflection period has expired.
- 3. The consumer returns the product with all delivered accessories, if reasonably possible in its original condition and packaging, and in accordance with the reasonable and clear instructions provided by the entrepreneur.
- 4. The risk and burden of proof for the correct and timely exercise of the right of withdrawal lies with the consumer.
- 5. The consumer shall bear the direct costs of returning the product. If the entrepreneur has not notified the consumer that the consumer has to bear these costs or if the entrepreneur indicates to bear the costs himself, the consumer does not have to bear the costs of return shipment.
- 6. If the consumer revokes after having first expressly requested that the performance of the service or the supply of gas, water or electricity not made ready for sale in a limited volume or certain quantity begins during the withdrawal period, the consumer owes the entrepreneur an amount proportional to that part of the commitment fulfilled by the entrepreneur at the time of withdrawal, compared to the full fulfillment of the commitment.
- 7. The consumer shall not bear any costs for the performance of services or the supply of water, gas or electricity, not made ready for sale in a limited volume or quantity, or to supply district heating, if:
- 8. the entrepreneur has not provided the consumer with the legally required information on the right of withdrawal, the cost reimbursement upon withdrawal or the model withdrawal form, or;
- 9. the consumer has not expressly requested the commencement of the performance of the service or supply of gas, water, electricity or district heating during the withdrawal period.

- 1. The consumer shall not bear any costs for the full or partial delivery of digital content not delivered on a tangible medium if:
- 2. he has not expressly consented, prior to its delivery, to the beginning of the performance of the contract before the end of the cooling-off period;
- 3. he has not acknowledged losing his right of withdrawal when giving his consent; or
- 4. the entrepreneur has failed to confirm this statement by the consumer.
- 1. If the consumer exercises his right of withdrawal, all additional contracts shall be dissolved by operation of law.

Article 9 - Obligations of the entrepreneur in the event of withdrawal

- 1. If the trader enables the consumer's notification of withdrawal by electronic means, he shall send a confirmation of receipt without delay after receiving this notification.
- 2. The entrepreneur reimburses all payments of the consumer, including any delivery costs charged by the entrepreneur for the returned product, without delay but within 14 days following the day on which the consumer notifies him of the withdrawal. Unless the entrepreneur offers to pick up the product himself, he may wait with refunding until he has received the product or until the consumer proves that he has returned the product, whichever is earlier.
- 3. For repayment, the entrepreneur uses the same means of payment that the consumer has used, unless the consumer agrees to another method. The refund is free of charge for the consumer.
- 4. If the consumer has chosen a more expensive method of delivery than the cheapest standard delivery, the entrepreneur does not have to refund the additional costs for the more expensive method.

Article 10 - Exclusion of right of withdrawal

The Entrepreneur may exclude the following products and services from the right of withdrawal, but only if the Entrepreneur clearly stated this when making the offer, or at least in good time before concluding the contract:

- 1. Products or services whose price is subject to fluctuations in the financial market over which the entrepreneur has no influence and which may occur within the withdrawal period
- 2. Contracts concluded during a public auction. A public auction means a method of sale in which products, digital content and/or services are offered by the entrepreneur to consumers who attend or are given the opportunity to attend the auction in person, under the direction of an auctioneer, and in which the successful bidder is obliged to purchase the products, digital content and/or services;
- 3. Service contracts, after full performance of the service, but only if:
- 4. performance has begun with the consumer's express prior consent; and
- 5. the consumer has declared that he loses his right of withdrawal once the entrepreneur has fully performed the contract;

- 1. Service contracts for provision of accommodation, if the contract provides for a specific date or period of performance and other than for residential purposes, transportation of goods, car rental services and catering;
- 2. Contracts relating to leisure activities, if the contract provides for a specific date or period of performance thereof;
- 3. Products manufactured to the consumer's specifications, which are not prefabricated and which are manufactured on the basis of an individual choice or decision by the consumer, or which are clearly intended for a specific person;
- 4. Products that spoil quickly or have a limited shelf life;
- 5. Sealed products that are not suitable for return for reasons of health protection or hygiene and whose seal has been broken after delivery;
- 6. Products that after delivery are by their nature irrevocably mixed with other products;
- 7. Alcoholic beverages whose price was agreed upon at the conclusion of the agreement, but whose delivery can only take place after 30 days, and whose actual value depends on fluctuations in the market over which the entrepreneur has no influence;
- 8. Sealed audio, video recordings and computer software, the seal of which has been broken after delivery;
- 9. Newspapers, magazines or journals, with the exception of subscriptions to these;
- 10. The delivery of digital content other than on a tangible medium, but only if:
- 11. the performance has started with the express prior consent of the consumer; and
- 12. the consumer has declared that he thereby loses his right of withdrawal.

Article 11 - The Price

- 1. During the validity period stated in the offer, the prices of the products and/or services offered will not be increased, except for price changes due to changes in VAT rates.
- 2. Notwithstanding the previous paragraph, the entrepreneur may offer products or services whose prices are subject to fluctuations in the financial market and over which the entrepreneur has no influence, with variable prices. This link to fluctuations and the fact that any prices mentioned are target prices will be mentioned in the offer.
- 3. Price increases within 3 months after the conclusion of the contract are only allowed if they are the result of statutory regulations or provisions.
- 4. Price increases from 3 months after the conclusion of the agreement are only allowed if the entrepreneur has stipulated it and:
- a. they are the result of legal regulations or stipulations; or
- b. the consumer is authorized to terminate the contract on the day on which the price increase takes effect.
- 1. The prices mentioned in the offer of products or services include VAT.

Article 12 - fulfillment of agreement and additional warranty

- 1. The entrepreneur guarantees that the products and/or services comply with the agreement, the specifications mentioned in the offer, the reasonable requirements of soundness and/or usability and the existing legal provisions and/or government regulations on the date the agreement was concluded. If agreed, the entrepreneur also guarantees that the product is suitable for other than normal use.
- 2. An additional guarantee provided by the entrepreneur, his supplier, manufacturer or importer never limits the legal rights and claims that the consumer can assert against the entrepreneur on the basis of the agreement if the entrepreneur has failed to fulfill his part of the agreement.
- 3. Extra warranty means any commitment by the entrepreneur, his supplier, importer or manufacturer in which he grants the consumer certain rights or claims that go beyond what he is legally obliged to do in case he has failed to fulfill his part of the agreement.

Article 13 - Delivery and execution.

- 1. The entrepreneur will take the greatest possible care when receiving and executing orders for products and when assessing requests for the provision of services.
- 2. The place of delivery is the address that the consumer has made known to the entrepreneur.
- 3. Subject to what is stated in article 4 of these general terms and conditions, the entrepreneur will execute accepted orders with convenient speed but at the latest within 30 days, unless another delivery period has been agreed. If delivery is delayed, or if an order cannot or can only be partially carried out, the consumer will be informed about this within 30 days after the order was placed. The consumer in that case has the right to dissolve the agreement without cost and the right to possible compensation.
- 4. After dissolution in accordance with the previous paragraph, the entrepreneur will refund the amount paid by the consumer without delay.
- 5. The risk of damage and / or loss of products rests with the entrepreneur until the moment of delivery to the consumer or a previously designated and made known to the entrepreneur representative, unless otherwise expressly agreed.

Article 14 - Duration transactions: duration, termination and renewal

Termination:

- 1. The consumer may at any time terminate a contract entered into for an indefinite period and which extends to the regular delivery of products (including electricity) or services, subject to agreed termination rules and a notice period of up to one month.
- 2. The consumer may contract for a definite period and that extends to the regular delivery of products (including electricity) or services, at any time at the end of the fixed term denounce the applicable termination rules and a notice of up to one month.
- 3. The consumer may terminate the agreements mentioned in the previous paragraphs:

- terminate at any time and not be limited to termination at a specific time or during a specific period;
- at least terminate them in the same way as they were entered into by him;
- always terminate with the same notice period as the entrepreneur has stipulated for himself.

Renewal:

- 1. A contract entered into for a definite period of time, which extends to the regular delivery of products (including electricity) or services, may not be tacitly extended or renewed for a definite period of time.
- 2. In departure from the previous paragraph, a fixed-term contract that has been concluded for the regular supply of daily or weekly newspapers and magazines may be tacitly renewed for a fixed term not exceeding three months, if the consumer may terminate this renewed contract towards the end of the renewal with a notice period not exceeding one month.
- 3. A fixed-term contract that has been concluded for the regular supply of products or services may be tacitly extended for an indefinite period of time only if the consumer may terminate it at any time with a notice period not exceeding one month. The notice period shall not exceed three months in case the contract extends to the regular, but less than once a month, delivery of daily, news and weekly newspapers and magazines.
- 4. A contract of limited duration for the regular supply of daily, news and weekly newspapers and magazines for familiarisation purposes (trial or introductory subscription) shall not be tacitly continued and shall end automatically at the end of the trial or familiarisation period.

Duration:

1. If a contract has a duration of more than one year, after one year the consumer may at any time terminate the contract with a notice of up to one month, unless reasonableness and fairness oppose termination before the end of the agreed duration.

Article 15 - Payment

- 1. Unless otherwise provided in the agreement or additional conditions, the amounts owed by the consumer should be paid within 14 days after the start of the reflection period, or in the absence of a reflection period within 14 days after the conclusion of the agreement. In the case of an agreement to provide a service, this period commences on the day after the consumer receives the confirmation of the agreement.
- 2. When selling products to consumers, general terms and conditions may never require the consumer to pay more than 50% in advance. Where advance payment is stipulated, the consumer may not assert any rights regarding the execution of the order or service(s) in question before the stipulated advance payment has been made.
- 3. The consumer has the duty to immediately report inaccuracies in payment details provided or mentioned to the entrepreneur.
- 4. If the consumer does not timely fulfill his payment obligation(s), he is, after he has been notified by the entrepreneur of the late payment and the entrepreneur has granted the consumer a period of 14 days to still fulfill his payment obligations, after the non-payment within this 14-day

period, the consumer owes the statutory interest on the amount due and the entrepreneur has the right to charge the extrajudicial collection costs incurred by him. These collection costs amount to a maximum of: 15% over outstanding amounts up to \leq 2,500; 10% over the next \leq 2,500 and 5% over the next \leq 5,000, with a minimum of \leq 40. The entrepreneur can deviate from the mentioned amounts and percentages for the benefit of the consumer.

Article 16 - Complaints procedure

- 1. The entrepreneur has a sufficiently publicized complaints procedure and handles complaints in accordance with this complaints procedure.
- 2. Complaints about the implementation of the agreement must be submitted to the entrepreneur fully and clearly described within a reasonable time after the consumer has found the defects.
- 3. Complaints submitted to the entrepreneur will be answered within a period of 14 days from the date of receipt. If a complaint requires a foreseeably longer processing time, the entrepreneur will respond within the 14-day period with a notice of receipt and an indication of when the consumer can expect a more detailed answer.
- 4. A complaint about a product, a service or the service of the Entrepreneur can also be submitted via a complaint form on the consumer page of the website of Stichting Webshop Keurmerk (http://keurmerk.info/Home/MisbruikOfKlacht) The complaint will then be sent both to the Entrepreneur in question and to Stichting Webshop Keurmerk.
- 5. If the complaint cannot be solved by mutual agreement within a reasonable period or within 3 months after submission of the complaint a dispute will arise that is open to the dispute settlement system.

Article 17 - Disputes.

- 1. On agreements between the entrepreneur and the consumer to which these general conditions relate, only Dutch law applies.
- 2. Disputes between the Consumer and the Entrepreneur about the formation or the performance of contracts related to products and services to be delivered or that have been delivered by this Entrepreneur can be submitted with the Geschillencommissie Webshop, Postbus 90600, 2509 LP in The Hague (www.sgc.nl) with due observance of the provisions set out below.
- 3. A dispute will only be handled by the Disputes Committee if the Consumer has submitted his/her complaint to the Entrepreneur within a reasonable period.
- 4. Within three months after the dispute arose, the dispute must be submitted in writing to the Disputes Committee.
- 5. When the consumer wishes to submit a dispute to the Disputes Committee, the entrepreneur is bound by this choice. When the entrepreneur wants to do so, the consumer will have to speak out in writing within five weeks after a written request made by the entrepreneur, whether he so desires or wants the dispute to be dealt with by the competent court. If the entrepreneur does

not hear the choice of the consumer within the period of five weeks, then the entrepreneur is entitled to submit the dispute to the competent court.

- 6. The Dispute Commission makes a decision under the conditions as laid down in the regulations of the Dispute Commission (http://www.degeschillencommissie.nl/over-ons/decommissies/2701/webshop). The decisions of the Geschillencommissie are made by way of a binding advice.
- 7. The Disputes Committee will not deal with a dispute or will discontinue its proceedings if the trader has been granted a suspension of payments, gone bankrupt or has actually terminated his business activities before a dispute has been dealt with by the Committee at the session and a final ruling has been issued.
- 8. If, in addition to the Geschillencommissie Webshop, another dispute committee recognized by or affiliated to the Stichting Geschillencommissies voor Consumentenzaken (SGC) or the Klachteninstituut Financiële Dienstverlening (Kifid) is competent, the Geschillencommissie Stichting Webshop Keurmerk will have preference over the Geschillencommissie Webshop Keurmerk for disputes mainly concerning the method of distance selling or provision of services. For all other disputes the other disputes committee recognized by SGC or affiliated with Kifid.

Article 18 - Branch guarantee

- 1. Webshop Keurmerk guarantees the fulfilment of the binding advice of the Disputes Committee Stichting Webshop Keurmerk by its members unless the member decides to submit the binding opinion within two months after sending for review to the court. This guarantee revives if the binding opinion after review by the court is upheld and the judgment from which this is apparent has become final. Up to an amount of €10,000,- per binding opinion, this amount will be paid to the consumer by Webshop Keurmerk. For amounts greater than €10,000,- per binding opinion, €10,000,- will be paid. For the excess amount Webshop Keurmerk has a best-efforts obligation to ensure that the member complies with the binding opinion.
- 2. The application of this guarantee requires that the consumer submits a written appeal to Stichting Webshop Keurmerk and that he transfers his claim on the entrepreneur to Stichting Webshop Keurmerk. If the claim on the Entrepreneur exceeds €10,000,-, the Consumer will be offered to transfer his claim to the extent that it exceeds the amount of €10,000,- to Stichting Webshop Keurmerk, who will in its own name and costs will claim the payment thereof in court to satisfy the Consumer.

Article 19 - Additional or different provisions

Additional provisions of and/or deviations from these General Terms and Conditions may not be to the Consumer's detriment and must be put in writing or be recorded in such a way that the Consumer can stored them in an accessible manner on a long-term data carrier.

Article 20 - Amendments to the General Terms and Conditions of Stichting Webshop Keurmerk

1. Stichting Webshop Keurmerk will not change these General Terms and Conditions without consultation with the Consumers' Association.

2. Amendments to these General Terms and Conditions will come into force only after they have been published in an appropriate way, provided that the provision that is most favourable to the Consumer shall prevail in case of applicable amendments during the term of an offer.

Article 21 - Liability

Staalkabelstunter.com is not liable for any damage or other adverse consequences resulting from the use of (information on) the Website. If you act on the basis of (information on) our Website, this is at your own risk. There is no agreement between you and Staalkabelstunter.com based on obvious errors and / or incomplete or outdated information.

Staalkabelstunter.com shall not be liable for inaccessibility or unavailability of the Website due to malfunction and Staalkabelstunter.com shall not be responsible or liable for malfunctions in networks of third parties through which access to the Website is obtained. Furthermore Staalkabelstunter.com is not liable for contents of the Website that originate from third parties.

Staalkabelstunter.com shall not be liable for any costs, damages or interest that may arise as a direct or indirect result of:

- a. Force majeure, as further described in these terms and conditions;
- b. Acts or omissions of the client, its subordinates, or other persons employed by it or on its behalf;
- c. Negligence of the principal in the maintenance of the delivered goods;
- d. Normal wear and tear of the delivered goods as a result of daily use;
- e. Discoloration of the items delivered as a result of the effect of light;
- f. Any other external cause.

Staalkabelstunter shall only be liable, to the extent covered by its insurance or up to the invoice value, for damage to the work, accessories, materials and equipment, as well as to the work and/or property of the customer and/or third parties, insofar as such damage is caused by the negligence of Staalkabelstunter or of those who have been hired by Staalkabelstunter.

Depending on the nature of the fault, Staalkabelstunter shall, in principle, not be obliged to compensate any damage suffered by a customer and/or consequential damage.

The Website contains hyperlinks to third party websites. Staalkabelstunter.com does not accept any liability with respect to (the contents of) these websites and/or services of third parties.

Address Stichting Webshop Keurmerk:

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