# ERTINK Tout lier pour la vie du chat

# **User Manual**

## **CATLINK AI Feeder - One**

#### Standard(Multiple Pets)

\*Please read this manual carefully before using the product and keep this manual properly for future use. \*In order to provide better products, we will be improving our products on a regular basis. Therefore, the product picture might be slightly different than the actual product. Please refer to the actual product if so.

#### Note: Please handle with care.

To protect the weighing sensor placed at the bottom of the bowl tray; To extend the service life of the weighing sensor to ensure data accuracy.

V1\_20210805

#### Contents

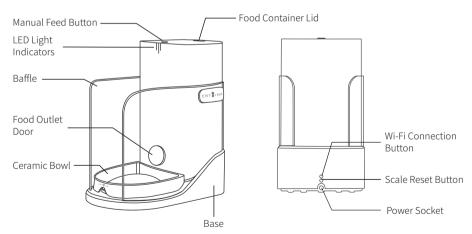
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#### **Packing List & Product Structure**

Packing List



#### **Product Structure**



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### **Indicator Conditions**

1 2 3				
Indicator	Status			
Three lights flashing blue slowly	Standby			
Three lights flashing white slowly	Standby (Manual feeding button is locked)			
Three lights flashing red slowly	Insufficient food			
Three lights flashing green quickly	WiFi Connecting			
Three lights flashing blue quickly	Zeroing/calibration the weight			
Three lights are always blue	Feeding			
Three lights are always white	Feeding (Manual feeding button is locked)			
Three lights are always yellow	Disconnected from WIFI			
Three lights are always green	WiFi connected			
Light 1 flashing red quickly	Weighing error			
Light 2 flashing red quickly	Feeding error			
Light 3 flashing red quickly	Food outlet door error			

### **Unpacking Operation**

- 1. Check if parts are complete as per the [Packing List] (Page 3).
- 2. Put the product properly as per [Product Structure] (Page 3).
- 3. Make sure to use the power adapter attached. Automatically turn on after power on.
- 4. Refer to [Wi-Fi Connection] (Page 6) for network configuration.
- 5. Ensure that there are no objects in the food bowl and carry out [Scale Reset Instructions] (Page 7).
- 6. Add sufficient foods into the food bucket and make sure it is below the Max scale.
- 7. The Product is available for use after finishing the steps above.

### **Wi-Fi Connection**

1. Search "CATLINK" in mobile phone application market, download and install CATLINK APP, or scan the right QR code for download:



2. Connect the 2.4GHz Wi-Fi. The 5GHz frequency range, as well as the WiFi requiring special authentication in hotel and airport, is not supported yet.

- $^{\ast}$  Wi-Fi name should not contain Chinese, space or other special characters to avoid affecting the Wi-Fi connection.
- 3. Open CATLINK APP to register and login. Find and click "Add device" -> "CATLINK Feeder" and follow the tips.
  - \* Please authorize the location information. GPS should be enabled for Android mobile phone.

4. Long press the Wi-Fi connection button of feeder, release it when hearing the "Beep" sound and indicator is flickering in green.

\*Keep the product close to router as much as possible and make sure it is powered on.



5. Click "Next" on CATLINK APP, enter Wi-Fi password, click "Next" and wait for success of Wi-Fi connection.

\*For any connection failure, please repeat the operation and check if Wi-Fi password is entered correctly. For any unsmooth connection of some Android mobile phone, please use other mobile phones for Wi-Fi connection if possible and when it succeeds, switch to your mobile phone for normal use. If connection fails after correct operation for multiple times, please contact the after-sales service.

6. When CATLINK APP prompts success connection, scan the QR code on the side of the Feeder for binding.

7. After completing the above steps, APP related functions can be use normally.

### **Scale Reset Instructions**

- 1. Empty bowl and make sure there is no object.
- 2. Put the bowl properly.

\*Weighing sensor is installed at the bottom of the tray of bowl.Please handle it gently to keep data correct and prolong the service life.

3. Long press the scale reset button and release it when hearing the "Beep" sound and indicator is flickering

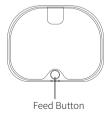
in

\*It is recommended to use the CATLINK APP to do scale reset. The weight data is available on the APP. When the weighing data is displayed as 0, on the APP the weight reset is done.



4. After completing the steps above, the ceramic bowl has been weighed and reset to zero.

### **Button Operation**



- Dispensing one portion of the food: short press the feed button once and then release;
- **Continuous dispensing:** long-press the feed button to dispense the food continuously; release the button to stop dispensing;
- Lock the feed button: Press the feed button three times to lock it; press the feed button three times again to unlock it.

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### **Use of UFO Tag**



UFO Tag contains a pet-ID-chip. \*Please follow the instructions of CATLINK APP. \*The collar can be changed according to the cat's condition.

### **Use of Desiccant**



1. Desiccant bin is installed at the upper cover of food bucket.

2. It is recommended to replace the desiccant regularly.

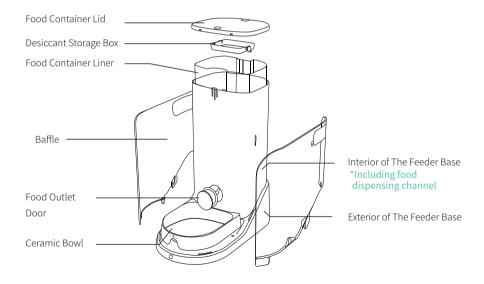
Desiccant storage box

\* It is recommended to refer to the CATLINK APP desiccant replacement prompt function.

### **Cleaning and Other Notices**

#### Notice

- 1. Power off and shut down (including main and backup power)
- 2. Washable parts: baffle, food container lid, desiccant storage box, food container liner, ceramic bowl
  - \* Make sure to wipe the parts with dry tissue after washing with water
- 3. Parts that can only be wiped with wet wipes: exterior and interior of base (including food dispensing channel)
  - \* Contains electronic components, do not wash directly



### **Product Specifications**

Product Name	CATLINK AI Feeder - ONE Standard(Multiple Pets)
Product Model	CL-F-01
Primary Materials	HIPS
Size	226x397x390mm
Rated Voltage	12V1A
Rated Power	1.5W
General Scope	Cat or Small Dog Breed
Weight	6KG
Carried Standard	GB 4706.1-2005

\*There may be differences in product specifications for different product models or batches.

#### **CATLINK Features**

1 (Health Ecosystem)

The device has function of multi-cat recognition, and the health report of each cat can be viewed in the Catlink App.

Version: CATLINK AI Litter Box-Scooper(Luxury/ Standard/ Luxury Pro/ Standard Pro)

CATLINK AI Feeder-ONE-Standard (Multiple Pets)

CATLINK AI Water Fountain-PURE

Note: The Catlink AI Litter Box-Young does not have this function (It is not connected to the Internet)

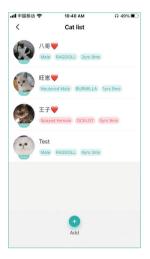
2 [CATLINK equipment sharing]

The main account can share unlimited permissions to family members and friends, and they can control the device or view health reports through the APP.

3 【CATLINK unlimited numbers of cat】

A single device can be associated with multiple cats without limitation.

The cat's customized health report will summarize the related data received on all of the cat's devices.

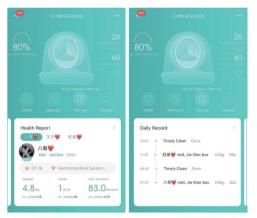




#### [CATLINK protection function]

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In order to guarantee the rights and interests of overseas users and overseas exclusive agents, products that have not been purchased through official certification may not be connected overseas. Please be sure to purchase our products through formal form.



#### Catlink AI Litter Box-Scooper Pro

#### Health report on excretion





#### CATLINK AI Feeder-ONE-Standard(Multiple Pets)

#### Health report on diet





#### Catlink AI Water Fountain-PURE

#### Health report on drinking

The CATLINK APP page will be updated from time to time. The actual report page may be different from the above picture. The above picture is for reference only.

### [After-sale Service]

According to China's national regulations, we will provide customers with a one-year free warranty service.

After-sales service contact information in Mainland China

Customer service of your CATLINK
Tel Number of after-sale:(+0086)18117545826、(+0086)18121136180
mailbox of after-sale:customer@catlink.cn、support@catlink.cn

\*For after-sales service in other regions, please contact your local dealer.

# **Service Card**

Dear CATLINK user, thanks for using CATLINK series products, please read the following warranty clauses carefully before using this product.

- 1. The warranty period of this product is: within one year from the date shown on the valid purchase certificate.
- 2. During the one-year warranty period, our company will provide free warranty service for failures caused by the quality of the product when the user uses the product normally.
- 3. The following conditions are not covered by the warranty service:
  - (1) Wrong installation, use and malicious destruction;
  - (2) Unauthorized disassembly and repair;
  - (3) Failure caused by the use of other accessories;
  - (4) Use in a hostile environment;
  - (5) Exceeding the promised warranty period;
  - (6) No valid certificate of purchase;
  - (7) Equipment failure caused by irresistible external events.
- 4. You can communicate with the after-sales specialist to confirm whether you are entitled to free warranty service.
- 5. When you send the product back, please complete the form on this page and send this form together with the product.

[Service Card]		
Name of user		
Tel of user		
Address of userTout		
Name of product		
Purchase date		
The way of buying		
Problem Description		

# ERTINK Tout lier pour la vie du chat

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