ERTINK Link everything for cat's life.

User Manual

CATLINK AI Cat Litter Box - Scooper Pro Version

Shanghai Catlink Intelligent Technology Co., Ltd

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[Unpacking Operation]

- Check whether the items are complete according to the [Packing List] (Page 3). 1
- 2 Place the product properly according to the [Product structure] (Page 4).
- 3 Insert the power adapter into the power port at the back of the product.
- -----please refer to picture 3.1 Check whether the waste bag is properly inserted, and properly push the waste box back to its original 4 position.----please refer to picture 4.1





[Picture 4.1]



| 1) | Make sure that the device is placed on a flat and solid ground with no other object at the |
|----|--|
| | bottomplease refer to picture 5.1 |
| 2) | Make sure that the device is not dependent on any object around, and there is no other |
| | objects are placed on the topplease refer to picture 5.2 |

3) Make sure that the device is close to the Wi-Fi signal and far away from electrical appliances with strong interference.----please refer to picture 5.3



6 When the power is turned on, the device will automatically turn on and wait for the device to complete the self-check (the ball cabin will reset and stop after turning counterclockwise and clockwise each half a turn).



 Download the CATLINK APP and refer to [Wi-Fi Connection] (Page12) for network connection.

Add enough cat litter to the ball cabin, paying attention to be below the Max line.



Note: Pro version is suitable for bentonite cat litter, mixed cat litter (bentonite & tofu litter).Stan-dard/Luxury/Young version is suitable for bentonite cat litter only.

9 The litter box can be used normally when the above steps are completed.

[Packing List]



CATLINK AI litter Box



Activated carbon cotton filter

The cotton filter has been placed in the waste box. Catlink recommends taking it out and shining it once a month and replacing it every two months.

| da G | P | η | ł | 7 | |
|---------|---|---|---|---|--|
| | | | | 1 | |





Power Adapter

Roll of Garbage Bags

User Manual (Service Card included)

[Product Structure]



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[Function Differences]

| Function | Standard | Luxury | Standard Pro | Luxury Pro |
|----------------------------------|--------------|--------------|--------------|--------------|
| Ambient light | × | \checkmark | × | \checkmark |
| Temperature and humidity sensing | × | \checkmark | × | \checkmark |
| Cat litter volume monitoring | × | \checkmark | × | \checkmark |
| Protection from weighing sensors | \checkmark | \checkmark | \checkmark | \checkmark |
| Anti-pinch protection | \checkmark | \checkmark | \checkmark | \checkmark |
| Radar protection | × | × | \checkmark | \checkmark |
| UV sterilization | × | × | \checkmark | \checkmark |

Note:

The ambient light function can be turned on through the CATLINK APP. When this function is turned on, the light will be automatically turned off during the day and the light will be turned on automatically at night. This function is to take care of cats with poor eyesight or elderly cats.

[Working Mode]

| Mode | Icon of App &Control panel | Operation method | Notifications |
|-------------|-------------------------------|--|--|
| Auto mode | | Operation through APP &Control panel button | In this mode, if the device detects a cat's entering and leaving, it will automatically clean the ball cabin once after the safe time has passed |
| Manual Mode | I | | In this mode, you can start or pause the filter cat litter by manual |
| Timer Mode | | | In this mode, you can set a time to start cleaning automatically (Wi-Fi connection only) |
| Empty Mode | (\downarrow) | | In this mode, you can press the Clean/Pause button to empty the cat litter |

[Protection Mechanism]

| Protective function | Priority level | Notifications |
|---|-------------------|---|
| Radar protection *Only supported by Pro version | 1st | The radar protection will be activated when a moving object enters the ball cabin, and the ball cabin will stop rotating; The ball cabin will rotation again when the object is confirmed to leave. |
| Protection from weighing | 2nd | The ball cabin will stop rotating when an object larger than 1.5kg enters the ball cabin and the gravity protection is activated;The ball cabin will rotation again when the object is confirmed to leave. |
| Anti-pinch protection | 3rd | When the ball cabin's litter outlet is facing downwards and the anti-pinch device is started during rotation, the ball cabin will release the maximum litter outlet space and stop running. This protection can only be lifted after human intervention. |
| Anti-blocking protection | 4th | The ball cabin will stop rotating when the motor resistance suddenly increases during the rotation of the ball cabin. This protection can only be cancelled with human intervention. |

[Control Panel]





Wi-Fi indicator



Clean/Pause button

Panel lock

indicator





Mode button

[Button Operation]



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The mode will be switched in order from Auto, Manual, Timer, Empty in a cyclic manner each time you press the button.

Note: The timer mode only works with Wi-Fi connection.

2 Clean/Pause button

Press the button to start or stop the operation.

Note: This button only works in the manual mode and the empty mode.

3



Press and hold the Mode button and the Clean/Pause button for three seconds. (\triangleright Release the buttons when you hear a beep. If the Panel lock indicator is on, the panel locking is successfully enabled. If you want to disable the panel locking, repeat the above-mentioned operations. If the Panel lock indicator is off, the panel locking is successfully disabled. Note: This key can also be turned on or off on CATLINK APP.

4



Press and hold the Mode button and the Clean/Pause button.

Release the button when you hear the second beeping sound. If the Wi-Fi connection indicator blinks, the device is ready for network configuration.

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If the Wi-Fi connection is instantly on after you release the buttons, the network configuration has been completed and the device is already connected to the network. In this case, you can skip the network configuration and proceed to the next step.

Note: This function only works when there is no Wi-Fi connection.

[Indicator Conditions]

| Indicator | | Lighting conditions | Notifications |
|-----------------------|----------------|---------------------|---|
| Auto mode indicator | ÷ | Constantly on | The device is in the Auto mode. The device is available for cat to use and will sense the cat's entering and leaving and operate automatically. |
| Manual Mode indicator | B | Constantly on | The device is in the Manual mode. The device is available for a cat to use and needs to be manually operated. |
| Timer Mode indicator | | Constantly on | The device is in the Timer mode. The device is available for a cat to use and will operated automatically at the set time. |
| Empty Mode indicator | (\downarrow) | Constantly on | The device is in the Empty mode. The device is operating and not available for a cat to use until the emptying is complete. |
| | | Constantly on | During weighing, the device is suspended. |
| Error indicator | Ő | Fast flashing | During radar protection, the device is suspended. |
| | | Slow flashing | Full waste box. |

| Indicator | | Lighting conditions | Notifications |
|------------------|---------|---------------------|---------------------------------|
| Error indicator+ | 1. M | Fast flashing | During anti-pinch protection |
| indicator | 0 + [_] | Slow flashing | During anti-blocking protection |
| | | Lights off | Not connected |
| Wi-Fi indicator | 6 | Constantly on | Wi-Fi connection |
| | | Flashing | Connecting |
| Panel lock | Â | Lights off | Not locked |
| indicator | | Constantly on | Locked |

After the machine is powered on, certain lights on the control panel will always be on. If all lights are off, contact professional after-sales personnel for detection and treatment.

[Wi-Fi Connection]

Activate/Zeroing Program(It must be operated under the condition that there is no cat litter in the ball cabin and the waste box is empty).

*After the machine is powered on, the Start indicator flashes and the ball cabin does not rotate. Press and hold the Mode button, then after hearing a beep twice, release the button to activate the zeroing program(After the zeroing program is activated, the machine starts self-checking).

2 Download the CATLINK in the application market of your phone after the self-checking (lasting for 2 minutes) is ended.



Connect your phone to 2.4GHz WiFi, it does not currently support 5GHz and WiFi that requires special certification.

Note: Name of WiFi cannot contain Chinese, spaces, or special characters, so as not to affect the WiFi connection.

Open the CATLINK to register and log in. Find and click "Add Device" -> "AI Litter Box" and follow the instructions.

*Please authorize location information. Android need to turn on GPS.

Press and hold the Mode button and the Clean/Pause button at the same time until you hear the second beeping sound. Then, the Wi-Fi connection indicator will blink, showing the device is ready for network configuration.Use CATLINK to configure the network.

*Please keep the AI litter box as close as possible to the router.



Operate according to the instructions on the CATLINK------please refer to picture 6.1
 "If the Wi-Fi connection indicator is constantly on, the device already has Wi-Fi connection and can be controlled from the APP."

*If there is a network connection failure, please patiently re-operate it again, and pay attention to check whether the WiFi password is correct. There may be a problem of poor network connection for some Android users. If possible, please use other phones for network connection. After the network is successfully connection, log in to the CATLINK on your original phone and you can use it normally."

"In the case of multiple confirmations that your operation is correct, but the network connection still fails, please contact after-sales assistance in time."

After the connection is successful, the WiFi indicator of the device keeps constantly on.

-----please refer to picture 7.1

8 After completing the above steps, the functions of CATLINK can be used normally.

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[Picture 6.1]

[Picture 7.1]

[Cat litter Replacement]

Short press the Mode button once until it switches to the empty mode



2

The ball cabin starts to rotate clockwise when a single short press of the Clean/Pause button



After the ball cabin's litter drop port faces downwards and all the cat litter has fallen into the waste box, short press the Clean/Pause button once again to restore the ball cabin to the original position



After the ball cabin is reset, take out the waste box, seal and discard the waste cat litter, put on a new waste bag, and push the waste box back to its original position



5 Add new cat litter to the ball cabin



[Product Cleaning and Attentions]

Refer to the steps of [Cat litter Replacement] (Page 15), and power off after the cat litter is empty





2 Open the cover-----

3 Take out the ball cabin (pay attention to remove the supporting rod of the rotating shaft on the back of the ball cabin)



- Take out the waste box and the cotton filter (The cotton filter is recommended to expose to the sunshine once a month and replace it once every two months)
- **5** Parts can be washed directly (be sure to wipe and dry thoroughly after washing)







6 Parts can be wiped with wet wipes (contains electronic parts and cannot be washed directly)











[Exception Dealing]

| Exceptions | Operation method | Operation steps |
|--|---------------------------------|---|
| The device stops running due to abnormal radar/weighing protection or full waste box | Cancel by manual | Press the Clean/Pause button Once |
| The device stops running due to the anti-pinch function being triggered | Cancel by manual | Press the Clean/Pause button once |
| | Adjust the cat litter volume | 1 Empty the cat litter |
| Inaccurate cat litter volume (The | | 2 Switch to manual mode |
| is covered by dust has been excluded) | | 3 Long press the Mode button, release it after hearing two beeps, the Manual mode indicator and the Mode button indicator will flash |
| | | Press the Mode button immediately, and release it after hearing two beeps again |
| | | 5 The operation is complete |

| Exceptions | Operation method | Operation steps |
|---|------------------------|---|
| | | 1 Empty the cat litter |
| | | 2 Power off and restart the device |
| Inaccurate weighing data(Inaccura- cies caused by the use environ- ment have been excluded) | Adjust the weighing | 3 Put a 1.5kg object into the ball cabin, press and hold the Mode button, release it after hearing two beeps, the Mode button indicator will flash |
| | | After the Mode button indicator light is constantly on and a beep is heard, the weighing is completed |

[Product Specifications]

| Name | CATLINK AI Cat Litter Box - Scooper Standard Pro/ Luxury Pro |
|------------------|---|
| Product Model | CL-05/CL-06 |
| Primary material | PP |
| Size | 600x580x710mm |
| Rated voltage | 12V/2A |
| Rated power | 5W |
| General Scope | Cat (1.5-10 kg) |
| Weight | 11KG |
| Carried standard | GB 4706.1-2005 |

The specifications of different models or batches of products may vary.

[CATLINK Features]

【Health Ecosystem】

1

The device has function of multi-cat recognition, and the health report of each cat can be viewed in the Catlink App.

Version: CATLINK AI Litter Box-Scooper(Luxury/ Standard/ Luxury Pro/ Standard Pro)

CATLINK AI Feeder-ONE-Standard (Multiple Pets)

CATLINK AI Water Fountain-PURE

Note: The Catlink AI Litter Box-Young does not have this function (It is not connected to the Internet)

2 [CATLINK equipment sharing]

The main account can share unlimited permissions to family members and friends, and they can control the device or view health reports through the APP.

3 【CATLINK unlimited numbers of cat】

A single device can be associated with multiple cats without limitation.

The cat's customized health report will summarize the related data received on all of the cat's devices.





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[CATLINK protection function]

4

In order to guarantee the rights and interests of overseas users and overseas exclusive agents, products that have not been purchased through official certification may not be connected overseas. Please be sure to purchase our products through formal form.



Catlink AI Litter Box-Scooper Pro

Health report on excretion



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CATLINK AI Feeder-ONE-Standard(Multiple Pets)

Health report on diet





Catlink AI Water Fountain-PURE

Health report on drinking

The CATLINK APP page will be updated from time to time. The actual report page may be different from the above picture. The above picture is for reference only.

[After-sale Service]

According to China's national regulations, we will provide customers with a one-year free warranty service.

After-sales service contact information in Mainland China

Customer service of your CATLINK
 Tel Number of after-sale:(+0086)18117545826、(+0086)18121136180
 Mailbox of after-sale:customer@catlink.cn、support@catlink.cn

*For after-sales service in other regions, please contact your local dealer.

[Service Card]

Dear CATLINK user, thanks for using CATLINK series products, please read the following warranty clauses carefully before using this product.

- 1. The warranty period of this product is: within one year from the date shown on the valid purchase certificate.
- 2. During the one-year warranty period, our company will provide free warranty service for failures caused by the quality of the product when the user uses the product normally.
- 3.The following conditions are not covered by the warranty service:
 - (1) Wrong installation, use and malicious destruction;
 - (2) Unauthorized disassembly and repair;
 - (3) Failure caused by the use of other accessories;
 - (4) Use in a hostile environment;
 - (5) Exceeding the promised warranty period;
 - (6) No valid certificate of purchase;
 - (7) Equipment failure caused by irresistible external events.
- 4. You can communicate with the after-sales specialist to confirm whether you are entitled to free warranty service.
- 5. When you send the product back, please complete the form on this page and send this form together with the product.

| | [Service Card] |
|---------------------|----------------|
| Name of user | |
| Tel of user | |
| Address of user | |
| Name of product | |
| Purchase date | |
| The way of buying | |
| Problem Description | |
| | |

ERTINK Link everything for cat's life.

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