



Return Form

1 Email Customer Service

Please send an email to sales@mestari.co.uk within 14 days of receiving the product. In the email, state your order number and the reasons for wanting to return or exchange.

2 Complete This Return Form

If you wish to return or exchange your order(s), please complete this form and include it with your return shipment. We highly recommend using a tracked service when sending an item back to us.

3 Repack Merchandise

Securely pack the item(s) in a suitable package, or if you still have the box and bag we sent the item to you in, then just tape the box and bag securely so that the items are safe.

4 Ship

Return your item(s) to:
Mestari Countrywear
136a Long Street
Easingwold
North Yorkshire
YO61 3JA
United Kingdom

Order Number: _____ Order Date: _____
Your Name: _____ Your Email: _____

Return

PLEASE NOTE: Orders that have been made to order can NOT be returned. You will be liable for any charges incurred when returning goods. Shipping charges are not refundable. Any duties, taxes and fees you have paid for the delivery of the products shall not be refunded.

PRODUCT CODE (IT WOULD'VE BEEN EMAILED TO YOU)	RETURN OR EXCHANGE? (WOULD YOU LIKE A REFUND OR EXCHANGE?)	SIZE RECEIVED (WHAT SIZE DID YOU GET)	REASON CODE (SEE CODES BELOW)

REASON CODES

Please pick a code and put it in the 'Reason Code' box above

01 - Not as pictured
02 - Didn't fit
03 - Not Satisfied with quality
04 - Didn't want/changed mind

05 - Wrong item sent
06 - Item was damaged
07 - Don't like it in person
08 - Item not as described

Notes

Once this form and the item(s) have been received back to us we will refund you the amount due within 14 days of the date we receive the items. If we have any questions regarding the return we will contact you via email.

If you have any questions regarding a return or exchange then please contact sales@mestari.co.uk