

SUSAN BIJL®

RETURNS INFORMATION

We accept returns during 14 days following the delivery of this order. After 14 days we cannot accept any exchanges or returns. Please follow our instructions below if you wish to return an

item:

1. Complete your returns details in the table below and enclose it, together with your returned items. Items must be returned new, unused and with all labels / tags still attached.
2. We only accept returned items in their original packaging.
3. The item is your responsibility until it reaches us. For your own protection, we recommend that you send the parcel using a delivery service that insures you for the value of the goods. Make sure you get a tracking number for your shipment.
4. The cost of returning the item to us is at your expense.
5. Send your package to: SUSAN BIJL, Mauritsweg 45a, 3012 JV, Rotterdam, The Netherlands

YOUR DETAILS

Ordernumber:.....

Email:.....

What items are you sending back to us?

Name:..... Phone Number:

All exchanges are subject to availability. To request an exchange please email us at: shop@susanbijl.nl .
Sale or B-choice items cannot be exchanged.

Item (name and size)

Reason for returns

What would you like to do? Exchange or Return?

- 1. Refund items. All correctly returned products will be credited as a refund to the original purchaser's credit card excluding all shipping costs, international customs duties and sales taxes.
- 2. Exchange items listed above for the following: (Any outstanding balance will be credited to you.)
All exchanges are sent to you with shipping charges. All exchanges are subject to availability.

Exchange item	Colour	Size