

SUSAN BIJL®

CARE & REPAIR

If you have a SUSAN BIJL product that needs fixing, you can bring or send it to us. We repair the bags in our Rotterdam flagship store.

It takes us a few weeks to be able to repair your bag. You will receive an email when it is ready for pick-up.

We use some rules to guarantee the best service:

- We only accept **washed** bags.
- We only accept bags that haven't been fixed at home.
- We accept a **maximum of 3 bags** per person.

Drop your bag off at our flagship store or send it by mail with this form attached to:

SUSAN BIJL attn. Care & Repair

Mauritsweg 45a
3012 JV Rotterdam
The Netherlands

The SUSAN BIJL Care & Repair is free of service. Thus we maintain the right to refuse to repair bags in exceptional conditions. We can't fix everything.

We repair bags with love and aspire to give them back to you in mint condition.

Your details

FULL NAME:
EMAIL:
PHONE NUMBER:
ADDRESS*:

* Don't forget to add stamps so we can send your repaired bag back. You can also pick it up in our store!

What is the damage?

Item	Bag / Colour	Describe the damage
1.		
2.		
3.		

Let us know:

	1. we will use only similar colours
	2. we can use any colour we like and make it a one of a kind SUSAN BIJL bag!