

RETURN FORM



NAME:	DATE ORDER RECIEVED:
ORDER NUMBER:	DATE OF RETURN:
You have 14 days right of return starting on the day of receipt. Returns recieved after 14 days will not be processed	

I would like to return the following products;

AMOUNT	ATICLE CODE / PRODUCT DESCRIPTION	SIZE	ECHANGE?	IF YES / DESIRED SIZE	RETOURCODE
			YES / NO		
			YES / NO		
			YES / NO		
			YES / NO		
			YES / NO		

By signing this return form you automatically agree with the return policy on the back. Unsigned return forms will not be processed.

Date: (Obligated)

Signature: (Obligated)

RETOURCODES
To improve our service, we would like te reason for the return

- 1) The product looks not like shown at the image
- 2) I received the wrong product
- 3) I have found a production error
- 4) It didn't look the way i hoped for
- 5) To be sure, i ordered several sizes
- 6) Product is to small
- 7) Product is to large
- 8) I don't like the material
- 9) Delivered to late
- 10) Other....

Returns

Orders can be returned within 14 days. The period of 14 days starts on the day you receive your order. Return costs are for your own account unless you have requested (and follow up on) personal advice or a production error has been detected. Always contact us first by sending an email to info@dfordancewear.com. Below we show you the steps for returning your product:

- Complete this return form and send it with your return.
- Send the package with deliver service of your choice to:
DforDance BV
Hurksestraat 19
5652 AH Eindhoven (Netherlands)
- Once we received your return, we will refund your money within 10 working days.

Track&Trace

Our advice is that you always send your return with Track & Trace. Keep this code safe until you receive a confirmation mail about receiving your return. Didn't you receive a confirmation mail within 5 days after sending your return, please contact us at info@dfordancewear.com and let us know what your Track & Trace code is. We are not liable for lost returns that have been sent without Track & Trace.

Exchange your product

If you want to exchange your product to a different size, you can indicate this on the return form. The exchange will only be processed once we have received your return. It's possible that in the mean time the desired size is sold out, in this case we will refund your money. We always advise you to order the new product in the right size instead of waiting on your return. Exchange for a different model is not possible. You will receive an email with the confirmation of your exchange.

Return conditions

A return is only accepted if the product is sent back in the original package, damaged and used products will not be accepted. Clothing that smells of perfume, cigarette smoke, etc. are not accepted. For returning your product you can use our reusable packaging. We cannot handle a return without a return form, incomplete return form or a return form where the sender is not traceable. Personalized items cannot be returned unless there is a production error. If you received a free product or gift with your order, it must also be returned unless the remaining amount of the order is sufficient to still claim the free product or gift. If you not return the free product or gift and the remaining amount after the credit is not sufficient, we will deduct the value of the product, as stated in the webshop, from the credit amount. With discounts of 30% or more, if you not opt for exchange, you will receive a shopping credit for the amount of the returned product. For warranty & complaints you can contact us at info@dfordancewear.com

Exception

DforDance has two quality checks and we pack all our products ourselves. As a result we often resolve potential production errors but it can always be that we overlook something. It's also possible that we make a mistake and send you a wrong product. Report this immediately at info@dfordancewear.com. You will receive a return label and we pay 100% of your return.

