

Cancellation/returns form

Cancelling your order



Only complete and return this form if you wish to cancel the agreement.

You can return any items ordered, any time within the 14-day cooling-off period. This period starts once all items ordered have been delivered. You can advise that you are exercising your right of cancellation, which is set down in law, using this form.

What to do

- Pack the items in a sturdy box and ensure they are adequately protected.
- Pack the "Cancellation/returns" form in the box.
- Send the items to our returns address.

Ultramar Products BV
P/a Dimass Group BV
Roermondseweg 28
6081 NV Haelen (The Netherlands)

- We will advise you by email once we have received the items back.
- We will inspect the items returned.
- We will refund the amount of the products and any shipping costs of the purchase to the account with which you paid the order. The shipping costs for returning are for your own account.

I hereby notify you that I am exercising my right of cancellation and that I am cancelling the agreement I entered into with Ultramar with regard to the following items:

Item description:	Price	Quantity

Order number			
Reason for return	<input type="checkbox"/> Damaged	<input type="checkbox"/> Ordered in error	<input type="checkbox"/> Other _____

To which account should we refund the purchase costs

IBAN		in the name of	
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Name			
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Street + No.			
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Postcode + Town			
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Country			
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Date		Signature	
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Ultramar Products BV
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