



Repair form

INSTRUCTIONS

- Print this document, fill in all details and add it to your return.
- Place your return label (page 2) on the box in which you send back the Shoefresh.

Full name

Street + number

Zip code + residence

Country

E-mailadres

Telephone number

Invoice/order number

(In case you haven't bought the device via www.shoefresh.eu please include a copy of your receipt).

What seems to be wrong?

- The temperature sensor doesn't work (the LED-display shows the code 'E1')
- The Shoefresh drying process doesn't work (the LED-display shows the code 'E2')
- The fan doesn't work (the LED-display shows the code 'E3')
- The Shoefresh doesn't respond (black screen and device doesn't start).
- The Shoefresh doesn't start when shoes are placed over the holders.
- The Shoefresh starts when there are no shoes placed over the holders.
- The Shoefresh keeps restarting (is stuck in the first program).
- The ozone generator doesn't work (i don't smell any ozone during the first step)

Comments

The details below are filled in by the Shoefresh staff.
We will send this form back along with your Shoefresh.

Repair description / replaced parts

Signature

Date (day-month-year)



IBRS/CCRI N°: 10056



Réponse payée / Reply Paid

Pays-Bas / The Netherlands

Shoebrand B.V.

Int. Business Return Service

I.B.R.S. / C.C.R.I Numéro / Antwoordnummer 10056

5060 VB OISTERWIJK

THE NETHERLANDS



*This is a UPU accepted label for returning goods up to 2kg free of charge to an international reply number.
Please do not charge the customer. See <http://www.upu.int/en/activities/letter-post-development/ibrs.html>*