

App installation

You can download the Nuki App from the Apple Store (for free!):

[Go to Apple App Store](#)

details

Your smartphone should meet the following requirements:

- Bluetooth 4.0 or higher
- Operating System: iOS 9.2 or higher (iPhone 4S or newer)



You can also download the Nuki app for Android devices:



[Go to Google Play Store](#)

The Nuki App is designed for iOS and Android devices. At the moment we do not plan to develop an app for Windows Phone.

Initial Smart Lock setup

To set up your Smart Lock with the Nuki app, install the app on your smartphone and open it. Then the Nuki app guides you through the required steps.

[How to connect my Smart Lock to my Smartphone video](#)

Connect your Smart Lock with the Nuki app

You have to activate Bluetooth on your smartphone, so that the Nuki app can find the Smart Lock. When your Nuki app scans for the Smart Lock, hold down the button on the Smart Lock for 5 seconds until the LED ring is permanently glowing. Stay within Bluetooth range during the setup.

In case the Nuki app could not find your Smart Lock, make sure Bluetooth is enabled on your smartphone and stay within Bluetooth range. To make sure that Bluetooth is working correctly on your smartphone, deactivate it and activate it again. Then again, hold down the button on the Smart Lock for 5 seconds until the LED ring is permanently glowing.

Door fitting: Handle or knob

Nuki Smart Lock can pull the latch and is therefore suitable for doors with handle as well as for doors with knob on the outside. In the Nuki app you can configure whether Nuki should only unlock your door or even pull the latch to open the door for you.

Select your existing door fitting during the initial setup of your Smart Lock. To change the settings for your door fitting later, tap on the desired Smart Lock in the Nuki app and enter the lock settings. Then go to “Manage Smart Lock”. Here you can find the option “Choose door fitting” to change the setting.

Calibration

During the initial setup the Smart Lock calibrates itself and adapts to your door. If your door is for example designed to be locked twice, then the Smart Lock will also lock it twice.

To re-calibrate your Smart Lock later, tap on the desired Smart Lock in the Nuki app and enter the lock settings. Then go to “Manage Smart Lock”. Here you can find the option “Calibrate Smart Lock” to initiate a new calibration.