

ONTOUR RETURN / EXCHANGE FORM

Please add this form to your return package and send the package to:

Ontour
Contactweg 47 – unit 7
1014 AN Amsterdam
The Netherlands

Date: _____

Order number: _____

What would you like us to do?

Refund

Exchange for a different product:

Product name: _____

Price: _____ Size: _____

Reason for return:

- The product was defective
- The product did not fit
- The product does not meet expectations
- The wrong product was delivered
- Other _____

Returned product information

Product name: _____

Price: _____ Size: _____

Customer name: _____

Address: _____

Post code + city: _____

Country: _____

E-mail: _____

Telephone: _____

PLEASE NOTE: Repack the item in its original packaging. The item must be unworn, unwashed, not modified or damaged.

If you have not received a confirmation email indicating the status of your return, please contact us via support@ontour.nl