

## Information about warranty & return

### Returns

You have the right to cancel your order up to 14 days after receipt without giving any reason. After cancellation you have another 14 days to return your product. You will then be credited with the full order amount including shipping costs. Only the costs for returning from your home to the webshop are for your own account. If you make use of your right of withdrawal, the product will be returned to the entrepreneur with all accessories supplied and - if reasonably possible - in its original condition and packaging. To exercise this right, please contact us at [UWEMAIL@uwwinkel.nl](mailto:UWEMAIL@uwwinkel.nl). We will then refund the order amount due within 14 days after registering your return, provided that the product has already been returned in good order.

### Return exceptions

State here the exceptions to the right of withdrawal. Also clearly indicate with the article itself that it cannot be returned for the consumer ordered. **Note** : Exclusion of the right of withdrawal is only possible for products:

- a. For sealed products. When the seal is broken, these products are not returnable.
- b. that have been created by the entrepreneur in accordance with the consumer's specifications;
- c. that are clearly personal in nature;
- d. that cannot be returned due to their nature;
- e. that can spoil or age quickly;
- f. the price of which is dependent on fluctuations in the financial market on which the entrepreneur has no influence;
- g. for individual newspapers and magazines;
- h. for audio and video recordings and computer software of which the consumer has broken the seal.

### Guarantee

Describe your warranty conditions here ...

### Identity of the entrepreneur

Erotic-Discount  
Koumenweg 3  
6433 KJ Hoensbroek  
Netherlands  
[info@erotic-discount.eu](mailto:info@erotic-discount.eu)

KVK : 63221322 VAT NO: NL855143368B01

## Model withdrawal form

(only complete and return this form if you wish to cancel the contract)

- At

Erotic-Discount  
Koumenweg 3  
6433 KJ Hoensbroek  
Netherlands  
info@erotic-discount.eu

- I / We (\*) share / share (\*) hereby inform you that I / we (\*) revoke / revoke our agreement regarding the sale of the following goods / provision of the following service (\*) (\*):

- Ordered on (DD-MM-YYYY): - Order number:

- Received on (DD-MM-YYYY):

- Name / Names of consumer (s)

- Address of consumer (s):

- IBAN bank account:

- Signature of consumer (s) (only if this form is submitted on paper)

- Date (DD-MM-YYYY):