

## Information on returns

You have the right to cancel your order up to 14 days after receipt without giving any reason. You will have another 14 days to return your product after cancellation. You will then be credited for the full order amount including shipping costs. Only the return costs from your home to the shop are for your own account.

If you exercise your right of withdrawal, the product will be returned to the entrepreneur with all delivered accessories and in its original condition and packaging. To exercise this right, please contact us at [info@erotic-discount.eu](mailto:info@erotic-discount.eu). We will then refund the order amount due within 14 days of notification of your return provided the product has already been received back in good order.

## Return exceptions

**Please note: if the packaging is no longer sealed or the seal sticker is broken, products cannot be returned for hygiene reasons.**

## Identity of entrepreneur

FlareFun  
Einderstraat 38  
6414 NJ Heerlen  
The Netherlands

[info@erotic-discount.eu](mailto:info@erotic-discount.eu)

## Model withdrawal form

(complete and return this form only if you wish to withdraw from the contract)

To:

**FlareFun**

**Einderstraat 38**

**6414 NJ Heerlen**

**The Netherlands**

I hereby inform you that I revoke our agreement regarding the sale of the following goods/delivery of the following service:

- Ordered on (DD-MM-YYYY) :

- Order number :

- Received on (DD-MM-YYYY):

- Consumer name:

- Consumer address(es) :

- IBAN Account number:

- Date (DD-MM-YYYY):

- Consumer's signature: