

Return form

Return policy

Not satisfied with your product? That's unfortunate! We offer a refund policy for **unopened products** returned to us **within 30 days** of receipt, provided that the product seal is still intact and the product is unused.

For hygienic reasons, Beautsy cannot offer refunds for opened or used products unless they are damaged. Is your product missing or damaged? Please contact Beautsy as soon as possible.

[View the general terms and conditions here.](#)

Retourproces

1. Request a return number by sending a message via **My Account > My Tickets**. Don't forget to include your order number! Returns without a return number cannot be processed.
2. We will send you an email with all return instructions and your return number. Carefully pack the products, preferably in the original box. Cut out the address label below and attach it visibly to the box.
3. Drop off the package at a post office of your choice. The return shipping costs are your responsibility.
4. Keep the proof of shipment safe!
5. You will receive your refund via the original payment method within 5-30 business days after your returned product has been received.

Got any questions? Shoot us an email: hello@beautsy.com.

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