



DE VAAL

S I N D S 1 9 5 7

Return form

YOUR ORDER DETAILS

Name: _____

Address: _____

zZp code: _____

Residence: _____

Order number: _____

Phone number: _____

Date of delivery: _____

Date of return: _____

REASON OF RETURN

1. Wrong size
2. Does not meet expectations
3. Defect
4. Late Delivery
- 5 Ordered incorrectly
6. Wrongly delivered item
7. Otherwise namely:

HOW CAN WE HELP YOU?

0 Refund your money

0 Send replacement item

0 Other, namely:

WHAT DO YOU SEND BACK

Amount	Description	Reason

Information about return

Returns

You have the right to cancel your order up to 14 days after receipt without giving any reason. After cancellation you have another 14 days to return your product. You will then be credited the full order amount including shipping. Only the costs for returning from your home to the webshop are for your own account. If you make use of your right of withdrawal, the product will be returned to the entrepreneur with all accessories and - if reasonably possible - in the original condition and packaging.

To ensure that your order arrives correctly, we recommend that you keep the shipping receipt. Please note that you are responsible for the return shipment until we receive the package. You will receive an email confirmation as soon as we have processed your return. You will receive your money back via the same payment method that you used for the purchase. Depending on the payment method, this takes 10-14 days.

Return exceptions.

- a. with sealed products. If the seal is broken, these products cannot be returned;
- b. for audio and video recordings and computer software of which the consumer has broken the seal, these products are not returnable;
- c. personalized products by means of engravings, for example, are not returnable with these products;
- d. the price of which is subject to fluctuations in the financial market on which we have no influence, these products are not returnable;
- e. if the product has signs of use, such as scratches, these products are not returnable;

Return address:

Juwelier de Vaal
T.A.V. Returns
Hoofdstraat 46
2861AR, Bergambacht
The Netherlands