

Returns processing

We apologize for the inconvenience should our delivery had caused a claim and we will resolve it as soon as just possible.

Only the articles purchased in the online shop may be returned and credited. You may find further helpful information for the return processing in our general conditions.

You will find on the reverse side a return form including all information needed for returning the article. First we wish to make clear that this return form, including the information, are only a non-binding proposal from our side for optimum handling of your return. Using this form and following the instructions is voluntary and is not mandatory for the efficient execution of your legal rights. You are not obliged at all to use this return form or to follow the included information for exercising your right of revocation or any other legal rights you have. The use or the non-use of this form and not the included information affect the existence and the content of the legal right of revocation. We just kindly ask you to use this return form for returning the article and to follow the information. This helps us to process faster the return thanks to the standardization which avoids often occurring misunderstandings.

Please fill out the return form on the reverse side and add it to your return consignment.

For avoiding unnecessary expenditure and costs for the return consignment please notify to shop@sea-lavie.com and you will receive a returns sticker. Should you not do it, you will have to bear the costs for the return consignment yourself. Please keep the receipt of posting which will facilitate the search at request or loss of parcel.

We are looking forward to your visit on our www.sea-lavie.com again.

Sunny greetings and discover always something new,

SEA la vie

*Some of my best memories
are made in flip flops.*

I. client data

client number : _____ order number: _____

name: _____ first name: _____

address: _____

city code: _____ city: _____

II. returning items

	item name:	amount:
1.)	_____	_____
2.)	_____	_____
3.)	_____	_____
4.)	_____	_____

III. Reason of return

Please tick the reasons for your returning the items:

- size too small
 size too big
 I don't like the item
 wrong item
 different as shown
 damaged item
 delivery too late

Should you need a different size, please order the article again in the right size under www.sea-lavie.com.

III. Refund

We use the same means of payment which you had used at the original transaction. It might take 3 to 10 working days depending on the payment service provider.

IV. Address of return consignments

Please send all return consignments only to the following address:

Friess, Barbara & Acker, Jens GbR - returns / Soderstuecker Weg 1 / 65510 Huenstetten - Germany

city, date

signature

Please ensure that you return the item together with all accessories (for instance wetbag) and you do use the original carton of the article. Furthermore we kindly request that the return consignment will be carefully packed. Please keep the receipt of posting until the return process is complete. In case you have not yet notified to us your revocation within the revocation period, please check before returning the article, whether the revocation period for the effective exercise of the right of revocation is still valid. Please draw your attention to the fact that a legal right of revocation in the meaning of §13 German Civil Law only applies to a customer, only a natural person, concluding a legal transaction for personal purpose that predominantly is not attributed neither to commercial nor to independent professional activities.