

# F.A.Q

## How do I clean the plexiglass?

With hot water and a soft cloth. The plexiglass also tolerates glass cleaner.

#### Will the rubber band snap at one point?

As our rubber bands are made out of industrial rubber, they will neither rot or dry out. Therefore, they do not snap as normal rubber bands do. However, should a rubber band snap due to a production error, we will happily replace it free of charge.

#### My print is falling down, what can I do?

Not all prints stay in place, this can be due to the thickness or surface of the paper. If the print is made of very fine and/or thin paper it may not stick by itself, as it needs a bit of friction to do so. This can be solved either by placing an extra piece of paper behind the print and thereby adding to its thickness or by gluing it to the plexiglass using a glue stick or piece of tape (this can easily be washed off again). The issue can also often be solved by flipping the individual plexiglass sheets, so that the outer side is instead turned in towards the print. In hot or humid environments, the plexiglass may, in some cases, start to bend a bit outwards. By turningthe glass, it will instead be bending inwards and thereby hold the print in place.

#### Can I hang it from all sides?

As you hang the frame from the rubber band, which goes all the way around the frame, you can hang it from all four sides.

## Why is the plexiglass unclear or have a milky look?

To protect the plexiglass during transportation, we have added folio on both sides of each plexiglass sheet. Therefore, you need to remove all four pieces of folio per Frame before taking it into use.

#### **CARE INSTRUCTIONS**

Light stains on the oak frame may be removed by gently rubbing in the direction of the grain with 400 grit (very fine) sandpaper. Stains on the aluminum frame can simply be washed off with hot water or universal cleaner. The plexiglass may be washed with hot water and a soft cloth -it also tolerates glass cleaner, if preferred.

#### **MOEBE - FLOWER DRYING GUIDE**

### Should I press the flowers before putting them in the frame?

If you wish for the flowers to stay nice, they have to be pressed before being placed between the plexiglass. If not, they will begin to rot within a short period of time.

**First step:** Choosing flowers. It is important to pick flowers that are suitable for pressing. Flowers with a low water content will both dry faster and look nicer pressed, as they are often thinner.

**Second step:** Finding something to press the flowers in. As you are pressing all the water out of the flowers, be sure to choose something that can absorb the water, such as a book, newspaper or a piece of cotton placed both above and beneath the flowers.

**Third step:** Find something heavy to place on top. Be sure whatever the item that it distributes the weight evenly over the surface it is pressing against. Ensure your pressingings come out evenly flat.

Fourth and last step: Have patience. Leave the flowers undisturbed for around 14 days.

Once finished all that is left is to take your frame and get creative with your fresh pressings.