



Information about returns:

(Do not return without consultation when it comes to damage or complaints. Unnecessary shipping costs will not be refunded incase this does happen.)

Step 1:

If you'd like to return something, we'd like to know this beforehand, so we'd know when to expect your package. You can contact us through the mail: info@blikfang.nl or through a message via our contact form.

Step 2:

On the backside of this form you'll find 2 forms. The upper form is only mandatory if you return the order without preproposal. If you do contact us about this beforehand by mail or contact form, then you can leave this part blank. You can use the lower part of this form for the packet. The return address is already on there.

Caution!: the (return) shipment is your responsibility. These return shipping costs are on you. You got 14 days to indicate that you want to return your order or product. After this you'll have another 14 days to return the order after you contacted us about it. Blikfang will refund you the order within 14 days after receiving the notification about the return, incase the products that are being returned, are received within the 14 days return timeframe. Incase you return your complete order, you'll get your shipping costs also refunded.

Step 3:

Your order has to be returned unused and undamaged in the original product packaging. Make sure to pack the package carefully so it won't get damaged during shipping. Also make sure for enough stamps. Incase the package isn't stamped enough, then we will settle the costs with the refund amount. The shipping is around €6,75 (NL), for letterbox post it'll be between €1,95 and €3,80 (NL).

Caution:

Incasing upon arrival of the returned product is concluded that the returned product isn't complete, used, damaged or with missing packaging, we can't refund anything. It is not allowed to use or try the product more than is necessary of its nature, features or functioning of the order. When the product is used too frequently or unnecessarily damaged, Blikfang can charge you extra costs.

Kind regards,
Ingrid Deenen

www.blikfang.nl
info@blikfang.nl
06 - 53 89 40 46



Form for return

To:

blikfang

Nieuwstraat 51

7411LH Deventer

I hereby announce that our agreement concerning the sale of the following products recall: (only fill incase only part of the order is returned):

Invoice number: *

Ordered on:

Received on: *

Name consumer: *

Address consumer: *

Signature consumer: *

date: *

*Mandatory fields



Sender

Invoice number:

Name:

Address:

Postal code:

City::

blikfang
Nieuwstraat 51
7411LH Deventer