



Model withdrawal form

(only complete and return this form if you wish to revoke the agreement)

— To the attention of
Little Thingz
Schipperstraat 5
3945 Kwaadmechelen - Belgium
info@littlethingz.be – www.littlethingz.be
+32 471 40 69 66

— I/We (*) hereby give notice to you that I/we (*) revoke our agreement concerning the sale of the following goods/provision of the following service (*):

— Ordered on (DD-MM-YYYY) :

— Order number :

— Received on (DD-MM-YYYY):

— Name/Names consumer(s)

— Address consumer(s) :

— IBAN bank account:

— Signature of consumer(s) (only when this form is submitted on paper)

— Date(DD-MM-YYYY):

(*) Strike out what is not applicable.



Information about warranty & returns

Returns

You have the right to cancel your order up to 14 days after receipt without giving any reason. After cancellation you have another 14 days to return your product. You will then be credited the full order amount including shipping costs. Only the costs for return from your home to the webshop are for your own account. If you make use of your right of withdrawal, the product will be returned to the entrepreneur with all accessories supplied and - if reasonably possible - in the original condition and packaging. To exercise this right, please contact us at info@littlethingz.be. We will then refund the order amount due within 14 days after registration of your return, provided that the product has already been returned in good order.

Return exceptions

- a. For sealed products. When the seal is broken, these products cannot be returned.
- b. that have been established by the entrepreneur in accordance with the consumer's specifications;
- c. which are clearly personal in nature;
- d. which by their nature cannot be returned;
- e. which can spoil or age quickly;
- f. the price of which is subject to fluctuations in the financial market over which the entrepreneur has no influence;
- g. for loose newspapers and magazines;
- h. for audio and video recordings and computer software of which the consumer has broken the seal.

Guarantee

1. The entrepreneur guarantees that the products and/or services comply with the agreement, the specifications stated in the offer, the reasonable requirements of reliability and/or usability and the legal provisions existing on the date of the conclusion of the agreement and /or government regulations. If agreed, the entrepreneur also guarantees that the product is suitable for other than normal use.
2. A guarantee provided by the entrepreneur, manufacturer or importer does not affect the legal rights and claims that the consumer can assert against the entrepreneur on the basis of the agreement.
3. Any defects or incorrectly delivered products must be reported to the entrepreneur in writing within 2 months after delivery. The products must be returned in the original packaging and in new condition.
4. The entrepreneur's warranty period corresponds to the manufacturer's warranty period. However, the entrepreneur is never responsible for the ultimate suitability of the products for each individual application by the consumer, nor for any advice regarding the use or application of the products.
5. The warranty does not apply if:
 - o the consumer has repaired and/or modified the delivered products himself or has had them repaired and/or processed by third parties;
 - o the delivered products have been exposed to abnormal conditions or are otherwise carelessly treated or contrary to the instructions of the entrepreneur and/or have been treated on the packaging;
 - o the defectiveness is wholly or partly the result of regulations that the government has made or will make with regard to the nature or quality of the materials used.

Entrepreneur identity

A Little Company - Little Thingz - Schipperstraat 5 - 3945 Kwaadmechelen - Belgium
info@littlethingz.be - +32 471 40 69 66 – COC-no: BE0667861925 - VAT-no: BE0667861925