

Return Form

Thank you for your order at Burned Sports!

Sometimes an article is not quite as you expected. That is why Burned Sports offers the possibility to exchange or return any unused item within 90 days. This only applies to unused items in the original packaging.

Name: _____ **Order Number:** _____

Why do you want to return the product?

- | | |
|---|-----------------------------------|
| 1. Item is too small | 5. I have received the wrong item |
| 2. Item is too big | 6. Item is damaged |
| 3. Item does not fit properly | 7. I have received the wrong size |
| 4. The color was not what I was looking for | 8. Other: _____ |

I would like: **My money back** / **Receive a new product**

Receive a new product?

Enter the information below about the new product you would like to receive, such as model, size and color. When the new article is more expensive, you will receive an invoice for the remaining amount. When the new item is cheaper, the difference will be transferred or credited within 1 to 5 working days at the place where the order was paid with.

1. _____

2. _____

3. _____

Money Back?

The refund will be made via the same payment method that you used to place the order. The amount will appear on your account within 1 to 5 working days after receipt of the return. If you have used a post-payment system, your order will be credited immediately upon arrival.

How do I return it for an exchange?

1. Pack the product properly with the return form. (preferably in the packaging with which the order was sent)
2. Create a return label with a shipping company (DHL, UPS, Fed-Ex, DPD or TNT)
3. Place the label clearly on the top / front of the box over the other barcodes.

Conditions

- During busy periods, the refund processing process may take longer (up to a maximum of 14 working days)
- The costs you incur to send the return to us are for yourself.
- The costs we incur to send a new product to you are for us.

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