

# WARRANTY MAINTENANCE RULES



### DO NOT WASH YOUR CAR

using harsh chemicals within the first 14 days from coating application.



### DO NOT USE AUTOMATIC

car washes and while using hand wash, only rely on a trusted place.



#### DO NOT LET CONTAMINANTS,

like bird droppings, remain on any surface. Remove safely as soon as possible.



#### DO NOT EXPOSE TO ACID,

caustic chemicals and any other contaminants you are aware of.



#### YOU DRIVE = YOU CARE

Each car is subject to a unique life. The more harsh the life, the more maintenance it requires.

# WARRANTY MAINTENANCE RULES



IF ANY **DAMAGE** OCCURS,

please contact your GYEON Certified Detailer, do not try to fix it on your own.



#### ALWAYS WASH AND DRY your car once it is cool and out of direct

sunlight, never when the car is hot.



**WASH YOUR CAR** every 1,000 KMS / 650 miles or every 2 weeks period.



products like Q<sup>2</sup>M Bathe+/Wetcoat/Cure at least once per month.



#### ATTEND YOUR SERVICE

every 24 months or 25,000 KMS / 15,000 miles with your GYEON Certified Detailer.



 $\rightarrow$  **O1** WHEELS & TIRES

- ightarrow O2 pre-wash
- → **O**3 WASH & DECONTAMINATION
- $\rightarrow$  **O4** soft-protection
- $\rightarrow$  **05** Drying



# WHEELS & TIRES

Make sure your wheels and brakes are fully cooled down before starting any wash procedure. Pressure wash the wheel and wheel-arches first to remove a maximum of debris.

Spray heavily Q<sup>2</sup>M Iron WheelCleaner on the entire wheel and let it sit for 3 to 4 min but don't let it dry.

Brush-on the solution with our Q<sup>2</sup>M WheelBrush or the brush of your choice.

Use Q<sup>2</sup>M WheelMitt to agitate the solution in and out the wheel. For the inside wheel barrel, you can

use Q<sup>2</sup>M WheelBrush. Rinse heavily.

Spray Q<sup>2</sup>M TireCleaner on your tyre & agitate it with Q<sup>2</sup>M TireBrush.

Rinse heavily and repeat the process if necessary.

Clean your wheels one by one.



**PRE** WASH

Make sure your vehicle is fully cooled down before starting any wash procedure.

We recommend the use of Q<sup>2</sup>M Bug&Grime on all surfaces where bug splatter or heavy/oily road films can be found.

If you have access to a foam lance, fill it with Q<sup>2</sup>M Foam (dilution of 1:5 to 1:15) and spray heavily on your vehicle from bottom to top.

Let it sit for 3 to 4 minutes to loosen all dirt and debris off your paintwork.

Rinse heavily.

Check if your vehicle is now dirt and debris-free before going to the next step.



# **WASH** & DECONTA MINATION

Use the 2 bucket method.

Fill both buckets with 10L of water and pour 15ML of Q<sup>2</sup>M RestartWash in one of them.

Start washing your vehicle from top to bottom in straight line motion. Use either the Q<sup>2</sup>M Smoothie or Q<sup>2</sup>M WashPad. Rinse your mitt after each panel. Do not let the shampoo dry. Rinse heavily.

Every 3 months we recommend a chemical decontamination procedure.

Spray Q<sup>2</sup>M Iron on a cool and damp vehicle, let it dwell but

do not let sit to dry.

Rinse heavily.

Inspect & re-apply if necessary.

Continue your wash with either Q<sup>2</sup>M Bathe or Q<sup>2</sup>M RestartWash.

Once the car is washed, spray Q<sup>2</sup>M Tar on the lower parts of the vehicle.

Let it dwell for 1 to 2 minutes and rinse heavily.

Chemical decontamination will remove deep contamination embedded in your coating and it will help to restore initial hydrophobicity.



# **SOFT** PROTECTION

To boost hydrophobicity and gloss during your wash routine you can exchange Q<sup>2</sup>M Bathe with Q<sup>2</sup>M Bathe+, a SiO<sub>2</sub> based, hydrophobic shampoo.

For even more performance, use Q<sup>2</sup>M WetCoat, our instant gloss & hydrophobic booster.

Spray 2-3 times per panel and rinse immediately.

Q<sup>2</sup>M Cure or Q<sup>2</sup>M CeramicDetailer can be used alternatively for great maintenance.



# DRYING

Use a Q<sup>2</sup>M SilkDryer or Q<sup>2</sup>M WaffleDryer, dry your vehicle paintwork from top to bottom in a straight motion.

Do not apply pressure while drying on your paintwork.

Use separate dedicated drying towels for your paintwork, wheels & lower parts to dry them safely and effectively. Towels used for rims, should never be used on paint.

Wash all accessories after each use. Use Q<sup>2</sup>M TowelWash to maintain your towels and wash mitts in perfect conditions.



## **I HAVE TAR** ON MY CAR. WHAT TO DO?

Organic contamination and tar residue can be found on any type of vehicle due to their usage.

To remove safely this type of contamination you can use Q<sup>2</sup>M Tar. Spray Q<sup>2</sup>M Tar liberally on a clean and damp vehicle. Use it locally on contaminated area. Let dwell, but do not allow to dry.

The solution will react with the contaminant and turn brown.

Rinse off heavily, inspect & re-apply if necessary.

#### I HAVE TREE SAP ON MY CAR WHAT TO DO?

For a more effective removal, use Q<sup>2</sup>M Tar along with the Q<sup>2</sup>M SilkMitt. Wipe the contaminated areas in straight motions with low pressure. Organic contamination can be the result of where and how your vehicle is parked - check the environment where your vehicle is staying to reduce the settlement of such contaminants.



# **I HAVE RUSTY** SPOTS ON MY CAR. WHATE DO PO?

Q<sup>2</sup>M Iron is the safest and most effective way to remove ferrous deposits from your car.

Spray all over the vehicle, let it react for 3 to 5 minutes but don't let it dry.

Rinse heavily & inspect.

Re-apply if needed.

If you still notice rusty particles on your vehicle, please contact your trusted detailer or bodyshop for professional advice.

# VE

If your vehicle suffers from contamination that cannot be removed by your wash routine or after chemical decontamination (with Q<sup>2</sup>M Tar & Q<sup>2</sup>M Iron) we advise you to contact your GYEON Certified Detailer to inspect your vehicle and propose you an adequate & safe solution of your problem.

# MY CAR DOESN'T BEAD. ISTECOATING CONE?

Hydrophobic properties will diminish with time due to potential contamination of the coating itself.

To restore them, chemical decontamination will potentially be the most effective action.

We recommend to use Q<sup>2</sup>M RestartWash, Q<sup>2</sup>M Iron and Q<sup>2</sup>M Tar for this procedure.

To boost beading & water repellency you can use multiple maintenance products of the GYEON range such as Q<sup>2</sup>M Bathe+, Q<sup>2</sup>M CeramicDetailer or even Q<sup>2</sup>M Cure.

A ceramic coating will reduce the amount of scratches and swirl marks, but not prevent them entirely.

It will not make your car bulletproof but it will make your paintwork more resistant through time and use.

The defects you can see are most likely caused by improper washing or drying techniques. Make sure to follow our maintenance guide, use the best techniques and product to avoid possible damage on your coated vehicle.

# WHY DO I HAN WATERSPORS?

Waterspots are defects caused by water (drops) that dried-up on the surface of your paintwork - the marks are created by the mineral present in the water itself.

When fresh watermarks appear on your coated vehicle, the coating will absorb the mark first, giving enough time to remove it from the coating itself.

Remove fresh water marks with Q<sup>2</sup>M WaterSpot and wipe with Q<sup>2</sup>M Cure to restore hydrophobicity.

If the mineral deposit remains on the paint for a longer period of time, please visit your GYEON Certified Detailer for professional assistance, since machine polishing might be necessary.



#### GYEONSERVICES.COM