## FRANKLY AMSTERDAM





## DONE DEAL

Manufacturing Hand tufted Pile surface Cut Pile

Material 50% Wool + 50% Eucalyptus

Pile height  $\pm$  12 mm
Carpet weight  $\pm$  3.500 g/m
Carpet thickness  $\pm$  13,5 mm

Backing Natural Latex + anti-slip

Fire classification Cfl-s1

Colors 9 standard + custom on request

Delivery time 4 - 6 weeks

Advantages Suitable for residential as well as

soft contract

+ available as stair runner

+ long-lasting

+ custom colors available + European production

+ any size possible

This sophisticated cut pile carpet has the best of both worlds: the strength of wool combined with the luxurious shine of eucalyptus yarn. Done Deal can be ordered from 24 m2 or more and is suitable for residential and soft contract use.

The 9 standard colors include delicate neutrals to strong dark hues. Custom colours can be ordered on request from 24 m2.

Due to the characteristics of the natural materials used in this carpet, slight variation in color tone may occur. A small deviation from the sample swatches are not considered flaws.



## CARE INSTRUCTIONS

- We advise you to **vacuum** the rug once or twice a week with a normal (upright or cylinder) vacuum cleaner but without the brush or beater bar engaged. Rugs with a high pile need to be vacuumed even more often.
- Do not use a vacuumer with a rotating brush, this will damage the yarn.
   Rugs made from natural materials are subject to some **pilling** during
- the first few months. This is a common characteristic of natural cut fibers and will disappear after 3 or 4 months of normal use.
- A dry environment can result in extra pilling of the yarn. A humidity between 50 70% will benefit the lifecycle of your rug.
- In order to avoid 'regular use marks', we advise you to turn the rug every once in a while.
- Wet stains need to be removed immediately, before the yarn absorbs the fluid. Absorb the stain using a strong absorbing paper (like kitchen paper). Do not, in any case, rub or put pressure on the rug when wet. This can damage the fibers and the structure of the rug.
- Light stains can safely be treated with JAMES cleaning agents, which have been succesfully tested on our products. Please follow the instructions of the JAMES staindisc, also shown on our site. We can not guarantee safe use of cleaning agents by any other brand, since they have not been tested.

- Please do not use highly acidic cleaning agents to remove stains from your rug. This will cause discoloration of the yarn.
- In case of **heavy staining** or transferred dirt, we advise you to always have your rug drycleaned by a specialist in rug cleaning. Please state clearly that this rug needs to be cleaned without using water.
- When in **doubt**, please don't hesitate to contact us, or take a look on our website, www.frankly.amsterdam/careinstructions, for more information.

## WARRANTY

- Frankly Amsterdam guarantees its rugs for 2 years of normal use.
- All our products are made with care. In case a manufacturing defect escaped our attention, please inform us within 14 days after delivery and leave the product unused.
- Small differences or **irregularities** in color, weft or size may occur. This is inherent to the use of natural fibers and has to be accepted when within normal commercial tolerances.
- Frankly Amsterdam will not accept any complaint if shading is concerned.

