

# COMPLAINT FORM

We apologize for any inconvenience caused by this complaint.

To process your complaint as quickly as possible, please complete the complaint form as fully as possible. You can complete and submit the form online, or you can download the form and send it by post. In either case, please remember to include a copy of your **proof of purchase! This will speed up the process.**

By submitting the complaint form, you declare that you have completed it truthfully.

We will inform you of the handling of this complaint as soon as possible.

If you need assistance or anything is unclear, please contact our customer service department.

We will do our best to assist you.

Company name:

\_\_\_\_\_

Last name and first name:

\_\_\_\_\_

Street and house number

\_\_\_\_\_

Postal code and city

\_\_\_\_\_

Daytime telephone number:

\_\_\_\_\_

Email address:

\_\_\_\_\_

Today's date:

\_\_\_\_\_

Name on receipt:

\_\_\_\_\_

Customer number:

\_\_\_\_\_

Order number:

\_\_\_\_\_

Purchase date:

\_\_\_\_\_

Contact person at Stigter Tuinmeubelen:

\_\_\_\_\_

Place of purchase:

\_\_\_\_\_

Brand and product name:

\_\_\_\_\_

Description of your complaint.

What condition is the product in?

What do you believe caused this complaint?

How has the product been maintained/stored/etc.?

Product number:

\_\_\_\_\_

Number of products:

\_\_\_\_\_

I would like to be kept informed  
by email      by telephone