

Return form

Return conditions

Still not satisfied with the product. You have the option to return the product within 14 days of receipt. To do this, follow the steps below.

Packaging:

- Pack the products in their original condition and packaging in a box (don't just send the shoe box separately!)
- Place the completed return form in the box
- Stick the supplied return label clearly on the box

Dispatch:

- Deliver the package to the post office
- Keep the proof of shipment safe
- The SneakerHype is not liable for lost packages.

Refund:

When do we pay back?

Once we have received and accepted your return, you can expect your money back within 7 working days.

What do you get back?

You will receive a full refund of the purchase price, excluding the originally paid shipping and payment costs.

Where do I receive the refunded amount?

We will refund the amount in the same way as you paid. Doesn't this work? Then we will contact you.

Costs for returning

The costs for the return shipment are for the customers own account.

Helpful Tips

We try to process your return as quickly as possible. Here are some more useful tips.

- Make sure you pack the items well so that they are not damaged during transport.
- To save on waste, you can use the box in which we sent the product to you.
- Make sure the address label is legible.

Send

Take the package to a post office of your choice. Here you will receive a shipping receipt. Keep it safe until the return has been fully processed. This is your proof that the package has actually been sent and can be requested in case of loss during transport.

Handling

You will be notified automatically as soon as the return has been processed by us. We try to do this as quickly as possible. Have you not heard from us after 14 days? Please contact our customer service.

Return form

Send this completed form along with the return shipment.

Information

Name:	Ordernummer:
Adres:	Orderdate:
Tel:	Date of return:
E-mail:	

Reden van retour:

<input type="radio"/> Defect	<input type="radio"/> Received the product double
<input type="radio"/> Wrong product	<input type="radio"/> Does not meet expectations
<input type="radio"/> Damaged	<input type="radio"/> Ordered wrong
<input type="radio"/> Other,:	

Retourartikelen

Number	Article Name:	Size:

Extra Explanation:

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