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English

Welcome

Thank you for purchasing TOPDON ArtiLink500 OBDII scan tool. Please patiently read and understand this User Manual before operating this product.

About

Specially designed for the DIY users and small service workshop, TOPDON ArtiLink500 works with OBDII (CAN) compliant vehicles for a complete 10 modes of OBDII diagnostics, with built-in help menus, code definitions, LED for different DTC types, and print ability. Diagnosing and repairing is now easier than ever!

Package List

1.TOPDON ArtiLink500

2. Quick Start Guide

3. User Manual

4. USB Cable

Compatibility

TOPDON ArtiLink500 is compatible with following protocols:

- KWP2000
- ISO9141
- J1850 VPW
- J1850 PWM
- CAN (Controller Area Network)

Notice

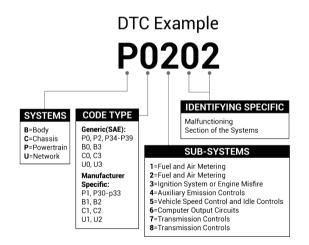
ArtiLink500 may automatically reset while being disturbed by strong static electricity. THIS IS A NORMAL REACTION.

General Information of OBDII (On-Board Diagnostics II)

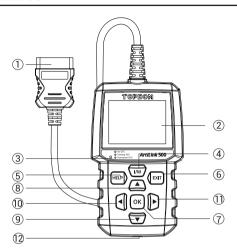
The OBDII system is designed to monitor emission control systems and key engine components by performing either continuous or periodic tests of specific components and vehicle conditions, which will offer three pieces of such valuable information:

- 1) Whether the Malfunction Indicator Light (MIL) is commanded "on" or "off":
- 2) Which, if any, Diagnostic Trouble Codes (DTCs) are stored;
- 3) Readiness Monitor status.

Diagnostic Trouble Codes (DTCs)



Features

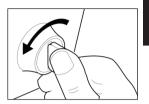


NO.	Name	Descriptions
1	OBD-16 connector	To connect to the vehicle's DLC (Data Link Connector).
2	LCD	Show test results.
3	LED for different DTCs	GREEN: No Fault Code. YELLOW: Pending Fault Code. RED: Permanent Fault Code.
4	I/M Key	Quick access to I/M readiness function. Delete the diagnostic record in the "Print"menu.
5	Help Key	Provides detailed descriptions/tips for diagnostics.

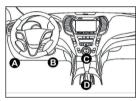
NO.	Name	Descriptions
6	EXIT Key	Back to the previous page.
7	OK Key	To confirm the current operation.
8	A	Move up for selection.
9	▼	Move down for selection.
10	4	Move left for selection. Or skip to the previous page when more than one page is displayed.
11	>	Move right for selection. Or skip to the next page when more than one page is displayed.
12	USB Port	Connects the scanner to the computer via USB cable for upgrade, or printing.

Operation Introduction

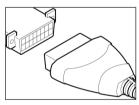
- 1. Preparation & Connection
 - 1) Turn the ignition off.



2) Locate the vehicle's DLC socket.



3) Plug the diagnostic cable into the vehicle's DLC socket.



- 4) Turn the ignition on. The engine can be off or running.
- 5) ArtiLink500 will start initializing and enter the main menu interface.



*Note: Don't connect or disconnect any test equipment with ignition on or engine running.

2. Diagnose

After the tool is properly connected to the vehicle's DLC port, select **[Diagnose]** in Main Menu and press [OK]. The tool will automatically start a check of the vehicle's computer.

2.1 Read Codes

This option identifies which section of the emission control system has malfunctioned.

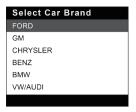
Select [Read Codes] and press [OK].



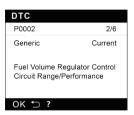
Press [OK] to select the manufacturer.



Select an option, and press [OK].



The DTC with its definition will be displayed on screen.



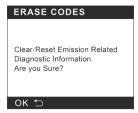
*Note: Never replace a part based only on the DTC definition. Always refer to the vehicle's service manual for detailed testing instructions.

2.2. Erase Codes

This option erases the codes from the vehicle, after retrieving codes from the vehicle and certain repairs have been carried out. Select [Erase Codes] and press [OK].



Press [OK] to confirm erasing.



The result will be displayed on screen.

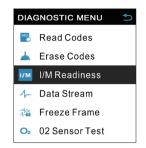


 $\star Note:$ Be sure the vehicle's ignition key is in the ON position with the engine off.

2.3 I/M Readiness

This option checks whether or not the various emissionsrelated systems on the vehicle are operating properly, and are ready for Inspection and Maintenance testing. It also can be used to confirm that the repair has been performed correctly, and/or to check for Monitor Run Status, after the repair of a fault has been performed.

Select [I/M Readiness] and press [OK].



The result will be displayed on screen.



*Explanation of terms:

- MIL Malfunction Indicator Light
- IGN The Ignition Method of the Vehicle
- DTC Diagnostic Trouble Code
- PdDTC -Pending Diagnostic Trouble Code
- MIS Misfire Monitor
- FUE Fuel System Monitor
- CCM Comprehensive Components Monitor
- CAT Catalyst Monitor
- HCAT Heated Catalyst Monitor
- EVAP Evaporative System Monitor
- AIR -Secondary Air Monitor
- 02S 02 Sensors Monitor

- . HTR 02 Sensor Heater Monitor
- EGR Exhaust Gas Recirculation System Monitor

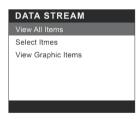
2.4 Data Stream

This option retrieves and displays live data and parameters from the vehicle's FCU

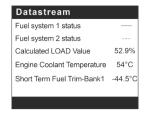
Select [Data Stream] and press [OK].



Select an option, and press [OK].



The result will be displayed on screen.



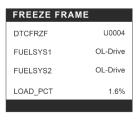
2.5 View Freeze Frame

This option takes the snapshot of the operating conditions when an emission-related fault occurs.

Select [Freeze Frame] and press [OK].



The result will be displayed on screen.



 $\star \text{Note:}$ if DTCs were erased, Freeze Data may not be stored in vehicle memory depending on vehicle.

2.6 O2 Sensor Test

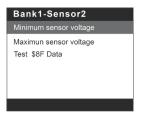
This option retrieves O2 sensor monitor test results of the most recently completed tests from your vehicle's on-board computer. Select [O2 Sensor Test] and press [OK].



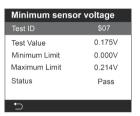
Select an option, and press [OK].



Select an option, and press [OK].



The result will be displayed on screen.

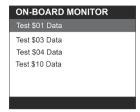


2.7 On-Board Monitor Test

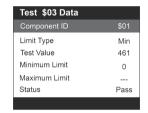
This option retrieves test results for emission-related powertrain components and systems that are not continuously monitored. The tests available are determined by the vehicle manufacturer. Select [On-Board Monitoring] and press [OK].



Select an option, and press [OK].



The result will be displayed on screen.

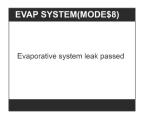


2.8 EVAP System Test

This option initiates a leak test for the vehicle's EVAP system. Select [EVAP System (mode\$8)] and press [OK].



If the vehicle supports mode\$8, the following result will be displayed on screen.



*Note: Before using the system test function, refer to the vehicle's service repair manual to determine the necessary procedure.

2.9 Vehicle Information

This option retrieves a list of information (provided by the vehicle manufacturer) from the vehicle's on-board computer.

This information may include:

- VIN (Vehicle identification Number).
- CID (Calibration ID).
- CVN (Calibration Verification Number).

Select [Vehicle Information] and press [OK].



The result will be displayed on screen.



3. I/M

A quick access to the I/M Readiness of the Diagnostics. Refer to Chapter 2.3 for details.

4. Review

This option is designed to review or delete the recorded DTC, Data Streams and Freeze Frame, as following:



5. DTC Lookup

This function enables you to view the detailed definition of the retrieved DTC.

Select [Lookup] in the Main Menu and press [OK]. The following screen will appear:



After you input the DTC, press [OK] to view its detailed definition.



You can press [HELP] to view the diagnostic tips/solution related with the DTC.



6. Print

This function is used to print the records saved in Read Codes or DataStream.

- A computer with Windows XP/7/8/10 system is required.
- Go to www.topdon.com/products/artilink500, click [Download] to enter the download page. Then download and install the Topdon PC Suite to your computer.
- Connect the scanner to your computer using the USB cable.
- Open the Topdon PC Suite application and log in to the Topdon account, (If it is the first time you purchase the Topdon product and you don't have an account, please register with your email.)
- The application will read the scanner's info automatically. Select [Print].



The following screen will appear:



 Select [PRINT] on the OBDII scanner. Select the data you want to print and press [OK].



• The selected file will be uploaded to your computer, and displayed on the print screen.



Edit the personal information.

Copy Copy all the data in the text box.

Clear Clear all the data in the text box.

Print all the data in the text box via a printer connected to your computer.

7. Help

Print

This function enables you to view the tool information and the OBD introduction.

Select [Help] in the Main menu and then press [OK]. The following screen will appear:



* Explanation of terms:

- · About OBD Relevant introduction information about OBD.
- About DataStream Relevant introduction information about Data Stream.
- Print Help Provides an operation tips on Printing the diagnostic record or DTCs.
- I/M Readiness Introduces the full name and detailed definition of each I/M monitor

8. Settings

Select [Setup] in the Main menu and press [OK]. The following screen will appear:



*Explanation of terms:

- Language to set the user interface language.
- · Unit of Measure to set measurement unit.
- · Beeper to set the buzzer On/Off.

9. Update

A computer with Windows XP/7/8/10 system is required.

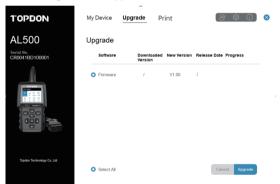
- Go to www.topdon.com/products/artilink500, click [Download] to enter the download page. Then download and install the Topdon PC Suite to your computer.
- Connect the scanner to your computer using the USB cable.
- Open the Topdon PC Suite application and log in to the Topdon account.

(If it is the first time you purchase the Topdon product and you don't have an account, please register with your email.)

- Register the scanner (If you have registered it, just ignore), the information of the scanner will be shown on the My Device interface. Confirm the serial number is correct.
- Select [Upgrade].



The following screen will appear:



- Select the appropriate firmware version, then click [Upgrade] to install the upgrade.
- The scanner will be initialized automatically the first time you use it after the upgrade.

Note: to exit the Upgrade screen and enter the Print screen, please unplug the USB cable and reconnect it first.

Technical Specification

Display: 2.8"color LCD

Input Voltage Range: 9~18V

Working Temperature: -10 to 50°C (14°F to 122°F)

Storage Temperature: -20 to 70°C (-4°F to 158°F)

Dimensions: 165.1*97.3*29.8 mm (6.50*3.83*1.17 inch)

Weight: 285g (10.05 oz)

Warranty

⊘ TOPDON One Year Limited Warranty

The TOPDON Company warrants to its original purchaser that TOPDON products will be free from defects in material and workmanship for 12 months from the date of purchase (Warranty Period). For the defects reported during the Warranty Period, TOPDON will, according to the technical support analysis and confirmation, either repair or replace the defective part or product.

This limited warranty is void under the following conditions:

Misused, disassembled, altered or repaired by a non-TOPDON technical repair specialist.

Careless handling and violation of operation.

AWarnings

- Always perform automotive testing in a safe environment.
- DO NOT smoke near the vehicle during testing.
- DO NOT place the code reader near the engine or exhaust pipe to avoid damage from high temperatures.
- DO NOT wear loose clothing or jewelry when working on an engine.
- DO NOT connect or disconnect any test equipment while the ignition is on or the engine is running.
- When an engine is running, it produces carbon monoxide, a toxic and poisonous gas. Operate the vehicle ONLY in a well-ventilated area.
- Wear safety eye protection that meets ANSI standards.
- Engine parts become very hot when the engine is running. To prevent severe burns, avoid contact with hot engine parts.
- DO NOT disassemble the code reader.

Cautions

- Please ensure that the vehicle battery is fully charged and the tools are closely connected to the vehicle DLC to avoid erroneous data generated by tools and diagnostic systems.
- Keep clothing, hair, hands, tools, test equipment, etc. away from all moving or hot engine parts.
- Please do not use the code reader during driving.
- Keep the scan tool dry, clean, free from oil/water or grease. Use a mild detergent on a clean cloth to clean the outside of the scan tool, when Necessary.
- Keep the code reader out of the reach of children.

FAQ

- Q: System halts when reading data stream. What is the reason?
- A: It may be caused by a slackened connector. Please turn off the tool, firmly connect the connector, and switch it on again.
- Q: Screen of main unit flashes at engine ignition start.
- A: Caused by electromagnetic disturbing, and this is normal phenomenon.
- Q: There is no response when communicating with on-board computer.
- A: Please confirm the proper voltage of power supply and check if the throttle has been closed, the transmission is in the neutral position, and the water is in proper temperature.
- Q: Why are there so many fault codes?
- A: Usually, it's caused by poor connection or fault circuit grounding.
- Q: Why the DTCs cannot be erased?
- A: 1. Please confirm the malfunction related to DTCs has been properly fixed.
 - Please switch the ignition OFF. Wait for 1~3 minutes, then start the
 vehicle. After that, try to run "Read Codes" again. (Some DTCs can
 only be erased in this way.)

FCC Statement:

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.