

WARRANTY MNR

PROVISIONS

- 1 Consumer:** The individual who purchased the product.
- 2 MNR:** Abbreviation for Mods and Repairs, Marssteden 92, 7547 TD, Enschede Netherlands (OV).
- 3 Product:** Reference to the MNR ELEVATE controller, MNR ZUES controller, MNR INFINITY controller or MNR IMMORTAL controller.

WARRANTY PERIOD

For the product, MNR provides a 12-month manufacturer's warranty.

OUR CONSUMER WARRANTY

MNR warrants the product to be free from defects in material and workmanship that could lead to errors and/or failures under normal use, in accordance with the terms below.

CONDITIONS

- A** If the consumer wishes to submit a warranty claim within the warranty period. Please contact Customer Service at the local phone number or email address found in the Return Instructions section.
- B** Within the European Economic Area, the warranty is only valid on presentation of proof of purchase stating the date of purchase, the name of the dealer together with the product, is presented within the warranty period and is free from modifications or external alterations not made by MNR since the original date of purchase.

CONDITIONS

- C** MRN behoudt zich het recht om een garantieclaim af te wijzen indien:
 - 1** Any warranty seal on the product has been damaged, altered, removed or made illegible;
 - 2** There are indications that an attempt (successful or unsuccessful) has been made to open or remove the casing of the product;
- D** Under this warranty, MNR may repair or replace the product or any part of the product at its own discretion within 18 days after MNR has received the defective product from the consumer. All replaced products and/or parts are property of the respective parties.
- E** The most recent version of software or firmware may be installed during product repair or replacement.
- F** The consumer cannot make a claim under warranty if the product is damaged due to:
 - 1** Commercial use, accident, negligence, abuse or misuse (including, but not limited to, using the product for other than normal purposes and/or not in accordance with the instructions for proper use and maintenance, or installation or use in a manner contrary to local technical standards or safety regulations);
 - 2** Use with any unauthorized peripherals or components not supplied by MNR;
 - 3** Any adjustment to, or adjustment or modification of, the product, which is not in accordance with the instructions for the proper use and maintenance of the product;



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CONDITIONS

- 4** Maintenance, repair or attempted repair by a maintenance service other than authorized by MNR;
 - 5** Use of unauthorized software, infection with a virus, fire, flood or other natural disaster;
 - 6** Use or handle the product in a manner inconsistent with normal personal or household use, or operation outside of the product's specifications;
- G** To the fullest extent permitted by applicable law, this warranty shall be the consumer's sole and exclusive remedy with respect to defects in this product and all other warranties, guarantees, conditions and conditions, expressed or implied by statute or otherwise, with respect to this product are excluded. excluded and neither MNR nor any of MNR's companies or their suppliers or authorized service providers shall be liable for any special, incidental, indirect or consequential damages howsoever arising.
- B** MNR does not warrant or guarantee any third party products or services that may be offered in connection with the product.

If this product requires a repair that is not covered by this warranty, please call your local customer service center for advice.

RETURN INSTRUCTIONS

You can return the product to the reseller. If you return a product, you must adhere to the following guidelines:

- A** Please pack the product neatly, preferably in the original packaging.
- B** Do not stick extra stickers, adhesive tape, and the like on the original packaging of the product you want to return.
- C** The product must be complete: all accessories, cables, booklets, etc. included in the original packaging upon return.
- D** When returning, please bring the proof of purchase. This can be a receipt or invoice.

Have questions about returning the product? Please contact customer service via info@modsandrepairs.com or via the reseller's local channels.

