

ORDER DATE	ORDER NUMBER	CUSTOMER SURNAME

RETURNS CAN BE MADE WITHIN 14 DAYS OF PURCHASE



WHAT YOU ARE RETURNING

QTY	PRODUCT CODE	DESCRIPTION	SIZE	REFUND (please tick)	REASON CODE	EXCHANGE (please tick)	NEW SIZE	NEW COLOUR	REASON FOR RETURN
									1. Item is different to the image or description online 2. Arrived too late 3. Poor quality / faulty 4. Incorrect item received 5. Parcel damaged on arrival 6. Other, please state: _____ _____

HOW TO RETURN TO US:

1. Please telephone us on 01634 566 412 or email customerservices@theropepeople.com to inform us of your return. It may be that we do not require you to return the item to us.
2. Print and complete this form, then pop inside your parcel.
3. If we have sent you a return shipping label, please attach this to the outside of your parcel. If you have arranged your own return service, and we have agreed to reimburse your shipping costs, please state the cost here £_____ and attach evidence of the cost to this form.
4. Ship the return back to us. The Rope People, C/O Pirates Cave, Unit 6 Kendon Business Park, Maritime Close, Rochester, Kent, ME2 4JF

Returns will be processed within 7 days from the date we receive your return.