

Returning parts in exchange form



Thank you for recycling your old car parts.

To receive back your deposit according to the terms of the sale, please ship the old parts back with this form in a properly packed box together with the original packaging, such that the product can't move during transport.

! Please remove all oil from the product before shipping.

! Please include a description of the malfunction of the old component.

! Please note your name and Bank (IBAN) or PayPal account number for refund of the deposit.

We advise to use courier price compare services in order to find the best price for your return shipment, and to cover the shipment for loss or damage. www.parcel2go.com www.parcelcompare.com

UK clients and clients from non-EU countries! Please note that shipments from nonEU countries should be sent with the necessary custom documents and a commercial invoice stating the actual value of the returning items (used or defect product), or state "returning items". If not done correctly, the client is responsible for the import duty and taxes that is applied when the shipment enters the EU. For more information please contact us.

Client / company name.....
IBAN / PayPal account :.....

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Malfunction:

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Send to:

Twilight Parcels / ABCspecialist Retouren
Kloosterweg 1 P002
6412CN Heerlen
Netherlands (NL)

T +31619456617

W www.abcspecialist.nl

M info@abcspecialist.nl

From:

Name:.....

Address:.....

.....

.....



Please read this instructions carefully

CONDITIONS FOR RETURNING ITEMS

- It is only possible to return old parts, provided that a refurbished part has been supplied by ABCspecialist.
- Return your old part within 6 months from the date of purchase, to receive back the deposit, unless otherwise agreed upon in written confirmation with ABCspecialist.
- Old parts are always complete, unopened and undamaged and have the same original manufacturer part number as the sold unit, unless otherwise agreed upon in written confirmation with ABCspecialist.

POLICY FOR PREPARING THE RETURN SHIPMENT

- Before returning the product, drain the used oil and apply sealing plugs.
- Complete the return form for used parts and attach it to the shipment.
- A return in the original packaging facilitates the identification of parts and speeds up the return of your deposit.
- With a standard shipment, please make packages of max. 25 kg.
- Pack your part well for transport, transport damage is at the expense of the sender.
! Please note that shipments from ex-EU countries should be sent with the necessary custom documents and a commercial invoice stating the actual value of the returning items. The client is responsible for the import duty and taxes that applied when the shipment enters the EU. For more information please contact us.

CHECK DEFECTS

Returned parts with the following defects are not fully reimbursed, and repair costs may be implied.

- Damaged housing
- Damaged cables
- Bent parts
- Defective plug / socket contacts
- Damage to threads or other connections
- Damage to the housing due to falling, grinding, drilling, welding, etc.
- Components that have already been dismantled
- Missing parts or accessories such as sensors, tubes, clamps, etc.
- Housing broken or damaged
- Damaged tubes
- Replica parts or non-original manufacturer products