

## INFORMATION RELATING TO RETURNS

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*Please complete and return the form only if you wish to exercise your right of withdrawal.*

### **RIGHT OF WITHDRAWAL**

You are entitled to 14 days after receipt of your order to cancel your order without any reason. If you make use of your right to return the product and all its accessories you will have to return them to the merchant in its original condition and packaging if possible. To exercise this right, please complete the form below and return it to the following email address: [support@ldp.be](mailto:support@ldp.be). For convenience, you can also make a return by going into your orders on [your Louis De Poortere Store account](#).

**IMPORTANT** : We draw your attention to the fact that the cost of return are the responsibility of the customer and that we do not refund shipping costs. You are responsible for returned products until they are received by us, so we advise you to use a safe shipping and delivery method (registered mail or special delivery). Shipping costs will be refunded only in case of defective products or bad goods received.

### **IDENTITY OF THE CONTRACTOR**

**ADRESS :** De Poortere Deco SA  
45b Rue de la Royenne  
7700 Mouscron  
BELGIUM

**MAIL :** [support@ldp.be](mailto:support@ldp.be)

**TEL :** +32 56 393 300

**VAT :** BE 0469.295.896

## RETURN FORM

*Please complete and return this form only if you wish to exercise your right of withdrawal.*

### TO THE ATTENTION OF

(return adress)

De Poortere Deco SA  
Rue de la Royenne 45b  
7700 Mouscron  
BELGIUM

Tel : +32 56 393 300  
Mail : [support@ldp.be](mailto:support@ldp.be)  
Site : [www.louisdepoorterestore.com](http://www.louisdepoorterestore.com)  
VAT : BE0469.295.896

I hereby revoke our agreement relating to the sale of the following products :

Order number

Ordered on (DD-MM-YYY)

Received on (DD-MM-YYY)

Name of the customer

Adress of the customer

IBAN bank account number

Date (DD-MM-YYY)

Signature of the customer