

Return Form



your
underwear
store

Order Number

E-mail Address

Name

Phone Number

Return

Article number / Description

Kleur

Size

Reason

Exchange for

Article number / Description

Color

Size

Comments

All items come with a 30-day trial period. If you are not satisfied with a particular item, you can return or exchange it within 30 days.

For hygienic reasons, we cannot accept returns of underwear that has already been worn. We recommend trying it on over another pair of boxers or briefs. Ensure that the products are in the same condition as when delivered, with all identification labels still attached and in the original, undamaged packaging.

Please enclose the return form (fully completed) indicating whether you want to exchange the item or receive a refund. If you wish to return the entire order, you will receive a refund of all payments made, including any shipping costs (except for additional costs incurred by choosing a different delivery method than our standard low-cost option) within 14 days after we receive the goods.

We will refund you using the same payment method used for the original transaction.

Return shipping costs are always your responsibility. Send the return adequately stamped and in proper packaging. If you wish to exchange an item, notify YourUnderwearStore in advance via email (info@yourunderwearstore.nl) or the contact form so we can reserve the item.

If you do not return the complete order, the original shipping costs will not be refunded.

Items must be sent sufficiently stamped to:

YourUnderwearStore
Postbus 370
3990 GD Houten
Nederland

Questions about the return process?
Please contact our customer service via
info@yourunderwearstore.nl or +31 (0)70 2600 020.