

Annex A. Information on exercising your right of withdrawal

Right of withdrawal

You have the right to withdraw from the agreement within a period of fourteen days, without having to provide any reasons. The withdrawal period expires fourteen days after the day on which you or a third party appointed by you, other than the carrier, physically take possession of the goods. If your order consists of multiple deliveries, the withdrawal period expires fourteen days after the day on which you or a third party appointed by you, other than the carrier, physically take possession of the last of the goods.

To exercise your right of withdrawal, you will need to notify us, **Style4homes BV**, with its registered address at Robert Schumandomein 2, Maastricht (NL) (e-mail: info@style4walls.com), of your decision to withdraw from the agreement by means of an clear and unambiguous request to that effect (e.g. in writing by post, fax or e-mail). You can use the enclosed template form to do so, but you are not obliged to use this form. You can also fill in and submit the template form for withdrawal or another clearly formulated request electronically via our website (Style4Walls.com). If you make use of this option, we will confirm receipt of your withdrawal request without delay via a durable medium (e.g. by e-mail). To comply with the withdrawal period, it is sufficient to send your request notifying us that you are exercising your right of withdrawal prior to the expiry of the withdrawal period. We recommend that you send your request electronically via our website, as doing so will make it easier for us to process it.

Consequences of withdrawal

If you withdraw from the agreement, we will refund all payments you have made up to that point, including delivery charges (with the exception of any additional costs resulting from your choice of delivery method other than the cheapest standard delivery offered by us) without delay, and in any case no later than fourteen days after we have been notified of your decision to withdraw from the agreement. We will refund you using the same payment method you have used to complete the original transaction, unless you have expressly given consent to use a different payment method. In either case, we will not charge you any fees for this refund. Before issuing a refund, we are entitled to wait until we have received back the goods, or until you have proven to us that you have sent the goods back to us, whichever comes first.

You must return the goods without delay, and in any case no later than within fourteen days from the day on which you notified us of your decision to withdraw from the agreement, to:

Return address

Style4homes BV
Nijverheidsstraat 14
6135 KJ Sittard (NL)

Your return will be considered on time if you return the goods to us prior to the expiry of this fourteen-day period.

Important! Please do not return the goods to our registered address. The goods must be returned to the above-mentioned address at Nijverheidsstraat 14 in Sittard.

The direct costs of returning the goods will be payable by you. If you are unable to return the goods using the regular postal or parcel service, the cost will be estimated at the same shipping cost you paid for delivery of the goods. This amount will be estimated at a maximum of €60 (reference year: 2023).

You will only be liable for any reduction in value of the goods that is the result of the goods being used in any way that exceeds what is necessary to establish the nature, features, and functioning of the goods.