

RETURN FORM



RETURN ADDRESS

Motorcycles United B.V.
Attn. Return Department
Beckerweg 1
9731 AW Groningen
Netherlands

Fill this form in as completely as possible and attach it to your return shipment.

The return costs are for your own account unless otherwise agreed! (Defect or wrong delivery)

At Motorcycles United you have always 14 days to exchange the product or get your money back. This applies when the products return unused, undamaged and in the original packaging. Always send the returns in a sturdy shipping box!

Please note: We can not take back products that have been ordered or build especially for you. If you have any questions, please send an e-mail to: returns@motorcyclesunited.eu

1. Order number:

(For example: CS12345, CRW56331 Etc.)

2. Ordered on (DD-MM-YYYY):

3. Received on (DD-MM-YYYY):

4. Return code: (fill code in at point 6)

- 1 Unsatisfied
- 2 Does not fit
- 3 Ordered wrongly
- 4 Delivered Wrongly
- 5 Defective
- 6 Done in consultation*

5. Return action:

- A. Exchange product
- B. Money back/Refund
- C. Repair (warranty)

6. Returned products:

Art.code	Amount	Return code	Return Action

Wrongly delivered/ordered or defective products need to be reported through our shop portal or customer support **within 14 days** after receiving it.

Unsatisfied but non defective returns will be checked and refunded, alternative products & sizes do need to be ordered **by customer** through the webshop themselves.

Defective products older than 14 days after arriving will be repaired or swapped under the **warranty of 48 months**.

7. * Extra info

