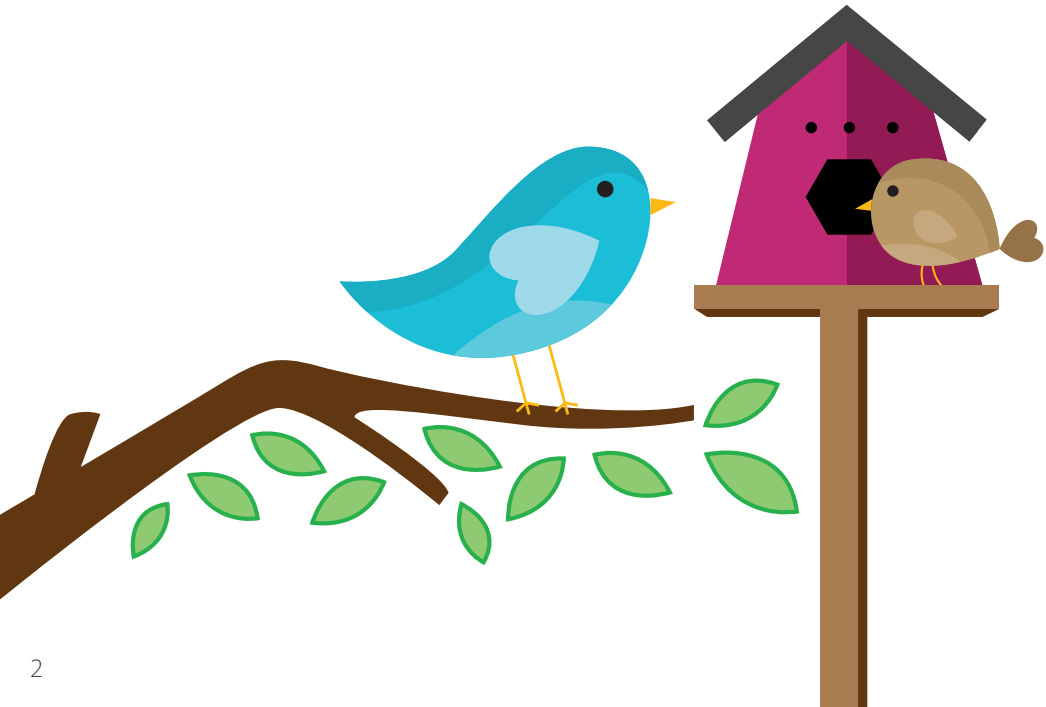




# WiFi Bird Box Camera (3<sup>rd</sup> Gen) Quick Start Guide



**Please read me before you start!**



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1. Camera setup
2. App setup
3. Physical installation
4. Accessories
5. Sharing with friends & family
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Watch our setup videos

Don't know where to start?  
Watch our setup videos online.  
🖱️ [green-feathers.co.uk/help](https://green-feathers.co.uk/help)

Congratulations! You are now the proud owner of a Green Feathers WiFi Bird Box Camera. We have been designing wildlife cameras for over a decade to help you get close to nature in your garden.

Please take a couple of minutes to have a read through this guide before you get started. We've include plenty of helpful hints and tips as well as some guidelines so you can plan the installation of your camera. With a bit of patience you'll have your camera up-and-running in no time.

Enjoy your wildlife watching!

# 1. Camera Setup

Before installing the camera in your bird box, **wire it up inside the house first** to make sure everything is working as it should.

## Attaching the bracket

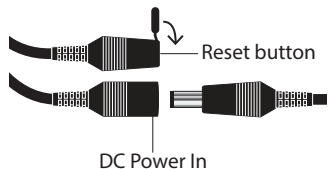
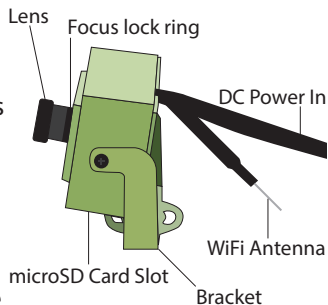
If the **camera bracket** has not been pre-installed, **securely attach the bracket to the camera** using the small black screws provided by lining it up with the holes on the sides of the camera. The arms of the bracket may need to be bent inwards slightly.

## Inserting the MicroSD Card

If you're using a microSD card for recording storage, **insert the card into the slot gently** with the pins facing the lens. Ensure that you **insert the card before powering up** the camera.

## Powering up the camera

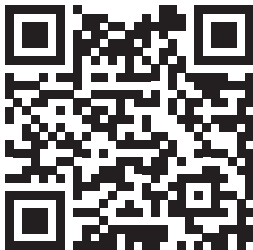
**Plug in the power supply** into the trailing cable of the camera and remove the lens cap. Allow 30 seconds for the camera to boot. You should hear the camera click once booted. The reset button is only used during setup and for factory resets.



## 2. App Setup

### Download the app

📲 Search for **Green Feathers** on the Apple App Store or Google Play Store to download the app to your smartphone or tablet.



### Add the camera to the app

Once the app has downloaded to your device open it, register an account and then follow the instructions to add your camera.

We are regularly improving the app, so please refer to the latest setup instructions which can be found on our Help site via the link below.

**App setup:** [bit.ly/NCIP3WFAppSetup](https://bit.ly/NCIP3WFAppSetup)

Simply type the above link into your web browser or scan the QR code (left) to be taken straight to our latest step-by-step guide on how to add your camera to the app.

## 3. Physical Installation

Now you are ready to mount the camera into your bird box.


### What you will need

- ✓ Camera with bracket (included)
- ✓ 5M screw (included)
- ✓ Bird box (optional)
- ✓ Screwdriver
- ✓ Mains power outlet

### You may also need

- ✓ Drill
- ✓ Pencil
- ✓ Electrical tape
- ✓ Cable fasteners
- ✓ Power extension cable

### Check WiFi Strength

 **Check the WiFi strength** around the site where you are going to place the camera using a smartphone or tablet.

Take the camera to the location where you want to place it and power it up. Make sure that you are receiving a good WiFi signal on your device. **Not working? Jump to Troubleshooting on page 12/13.**

### Focusing your camera lens

The focus on this camera is manually adjusted. Place a small bird-sized object in your bird box. Loosen the focus lock ring by the lens.

Gently twist the lens to adjust the focal distance of the camera. Monitor the results on the app until the image is sharp.

## Mount the Camera in Your Bird Box

### A. Installing in one of our bird boxes:

Pass the 5M screw provided through the pre-drilled hole in the back of the box, screwing into the nut on the easy mount bracket.

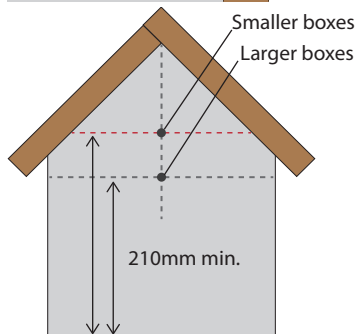
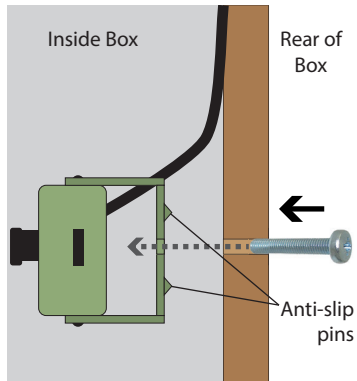
Our innovative anti-slip bracket design will hold the camera in place against the wood.

There is a gap in the eaves of the box through which to pass your cables.

### B. If you do not have one of our bird boxes:

Following the diagram (right), drill a 6mm hole at or above 210mm from the base of your box. Then follow the **A** instructions above.

✔ Make sure you are happy with the angle of the camera by checking the image on your device and making any adjustments if need be.



## Where to place your bird box

Different birds have different needs when it comes to choosing where to place your bird box. Generally you should look for a quiet spot in the garden amongst other plants or trees, making sure to leave a clear path for your birds to make their landing.

Unless there is a tree or building providing shade, it is generally a good idea to face the box between north and east to avoid direct sunlight and strong winds. Tilting the box slightly forward will also help to prevent rain from coming straight into the nesting area.

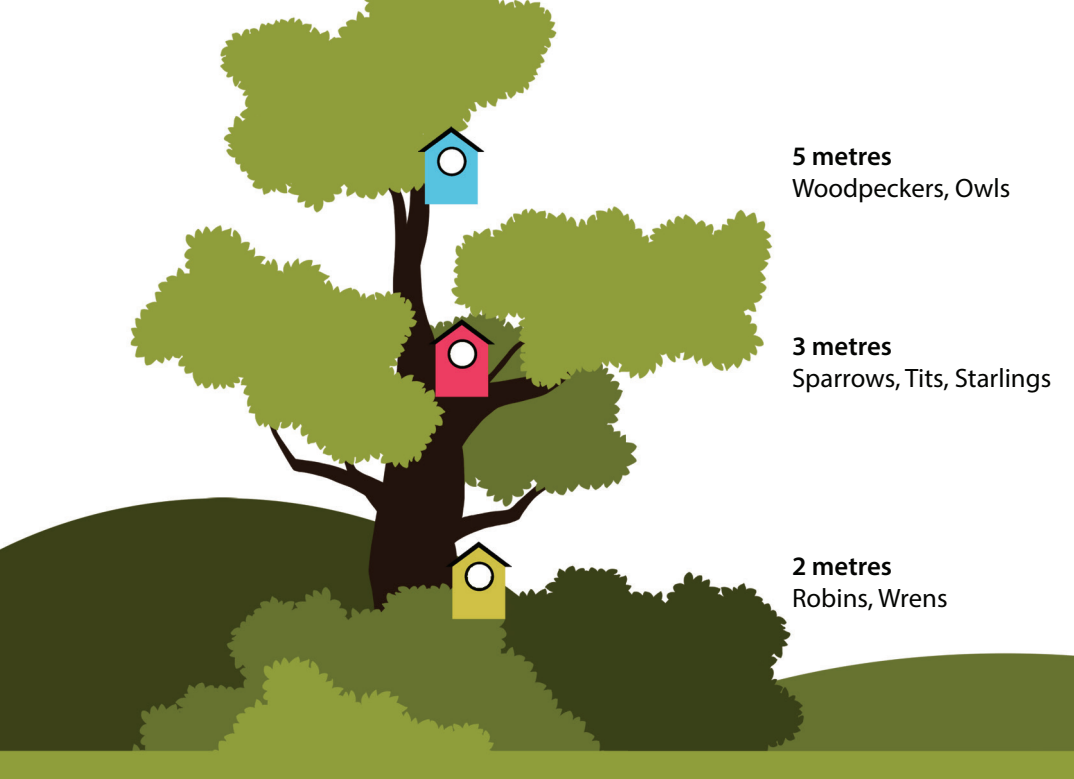
For blackbirds, robins and wrens you should place your bird box 1.5 to 2 metres high, well surrounded by planting.

For sparrows, starlings, tits and spotted flycatchers you should place your bird box 2 to 4 metres high and slightly covered with a clear entrance.

For woodpeckers, owls and kestrels you should place your bird box between 3 to 5 metres high in a nice open space.

If there are cats and other bird predators in the area then you should look to place your bird box a minimum of 2 metres above ground level.





**5 metres**  
Woodpeckers, Owls

**3 metres**  
Sparrows, Tits, Starlings

**2 metres**  
Robins, Wrens

## 4. Accessories

If you have additional accessories, now is the time to install them.

### Boost the Light in Your Bird Box

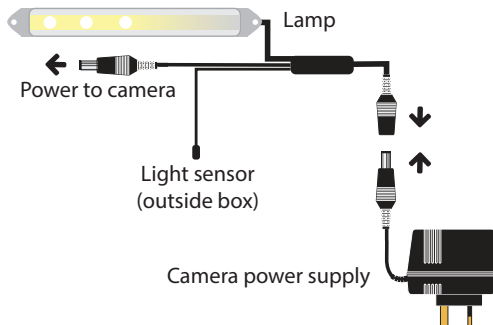
Your camera's night vision helps to improve the picture at night but you can also benefit from adding an extra light source to improve daytime images. Use one of our energy-efficient LED lamps to help with this.

Our daylight lamps automatically switch off at night to ensure the birds are not disturbed and get a good night's sleep. They provide extra light during the day to boost the image vibrancy and exposure.

**When using this camera kit you can power the lamp using the camera's power supply.**

**Need a Daylight LED Lamp?**

 Search on our website for **BBLED3**.



## 5. Sharing the Camera

### Share with Family & Friends

You can securely share your camera with others when they download the app and register. Follow the instructions below on how to share your camera with others.

**App setup:** [bit.ly/NCIP3WFShare](https://bit.ly/NCIP3WFShare)

Simply type the above link into your web browser to be taken straight to our step-by-step guide.

## 6. Troubleshooting

Having trouble? Here are some answers.

### **My camera feels warm**

During operation it is entirely normal for the camera to feel warm to the touch.

### **The camera isn't powering up**

Unplug the power supply for 20 seconds and then plug it back in. After about 30 seconds you should hear a small click from the camera. The camera should also start to feel slightly warm after having been connected to the power for a while. If this is not the case, please contact us.

### **My WiFi network range doesn't go far enough**

WiFi networks have a limited range so you may not always get a good signal in your garden. If this is the case, use a WiFi Repeater that can extend the range of your network. Make sure you connect the camera to the extender network (you can reset the camera by holding down the reset button for about 30 seconds).

### **My camera isn't connecting to my 5GHz WiFi network**

This camera uses 2.4GHz WiFi only. Some routers merge the two frequencies together causing problems for the camera to connect. To resolve this you need to switch on the 2.4GHz network in your WiFi router settings. Information on how to do this for your router model can be found online.

### **Help! I can't add the camera to the app**

Please visit our [green-feathers.co.uk/help](https://green-feathers.co.uk/help) for the latest guides on adding the camera to the app on your device(s).

### **The live stream is poor quality**

By default the app starts the live stream in low quality to save bandwidth and for a smoother experience. While in Live View you can change the video quality.

### **I can't hear any audio on the livestream/recordings.**

First, make sure audio is enabled. Then on the app live video you need to switch on audio monitoring by tapping the icon.

### **I get black & white images during the day**

This indicates that there is not enough light in your nest box and so the camera is not disengaging night vision mode. Consider using one of our Daytime LED lamps (see page 10).

 **Need more help?**

**Find more help online.**  
 [green-feathers.co.uk/help](https://green-feathers.co.uk/help)

## Need more help?

If you need more help setting up your bird box camera or you have other questions please **visit our Help website** where you'll be able to find all our support guides and videos.

**Find more help online.**

 [green-feathers.co.uk/help](https://green-feathers.co.uk/help)

## Send Us Your Footage

Do you have some excellent footage captured on your bird box camera? Send us your video or images and we'll give you an exclusive discount code for your friends and family.

There are lots of ways to get in touch:



[info@green-feathers.co.uk](mailto:info@green-feathers.co.uk)



[@GreenFeathersUK](https://twitter.com/GreenFeathersUK)



[/greenfeathersbbc](https://www.facebook.com/greenfeathersbbc)



[@greenfeathers](https://www.instagram.com/greenfeathers)

# Declaration of Conformity

Dear Customer,

We, **Open 24 Seven Ltd.**, hereby declare that the product:

## **Green Feathers WiFi Bird Box Camera**

Conforms to the appropriate standards to achieve UKCA/CE. To find out more information on the conformity of this product please visit our website and search for your product code or use the link below.

[bit.ly/NCIP3WFD0C](https://bit.ly/NCIP3WFD0C)

Signed,



Chris Barrell  
Operations Director

**UK  
CA**

**CE**

For more help visit:  
[green-feathers.co.uk/help](https://green-feathers.co.uk/help)

