

**SPYPOINT™**

**FLEX-M2**

# **USER MANUAL**



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SPYPOINT | FLEX-M2



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## THANK YOU FOR CHOOSING SPYPOINT

**Congratulations!** You're about to start an exciting journey with your new FLEX-M2 cellular trail camera. Designed to be reliable, tough, and easy to use, the FLEX-M2 makes it simple to start receiving photos and videos straight from the field to the SPYPOINT app on your phone.

This user manual will guide you through everything you need to know to set up, activate, and install your FLEX-M2 camera. Whether it's your first trail camera or a new addition to a growing collection, you'll have all the information you need to make the most of it with confidence.

Thank you for choosing SPYPOINT. A whole new level of scouting is waiting for you – let's get started!

## CONTACT US

**If you have any questions or need support, here is how to contact us:**

1. Visit our support page at [www.spypoint.com/en/support](http://www.spypoint.com/en/support) for answers to frequently asked questions.
2. For **24/7** assistance, please use the chat service on [www.spypoint.com](http://www.spypoint.com).  
Start a chat by clicking on the “**CHAT NOW**” button in the lower righthand corner of the page.
3. Contact us by telephone at **1-888-779-7646**. Our service office hours change by season.  
For current hours, please visit [www.spypoint.com/en/contact-us](http://www.spypoint.com/en/contact-us).

## ABOUT US

SPYPOINT began as a small start-up in 2004, and it didn't take long for us to change the game. By 2012, we helped revolutionize hunting with cellular trail cameras, giving hunters a way to stay connected to the outdoors anytime, anywhere. Since then, we've transmitted more than 250 million photos, and we continue to lead the way in trail camera innovation, ensuring our users have the most reliable tools to stay ahead of the game.

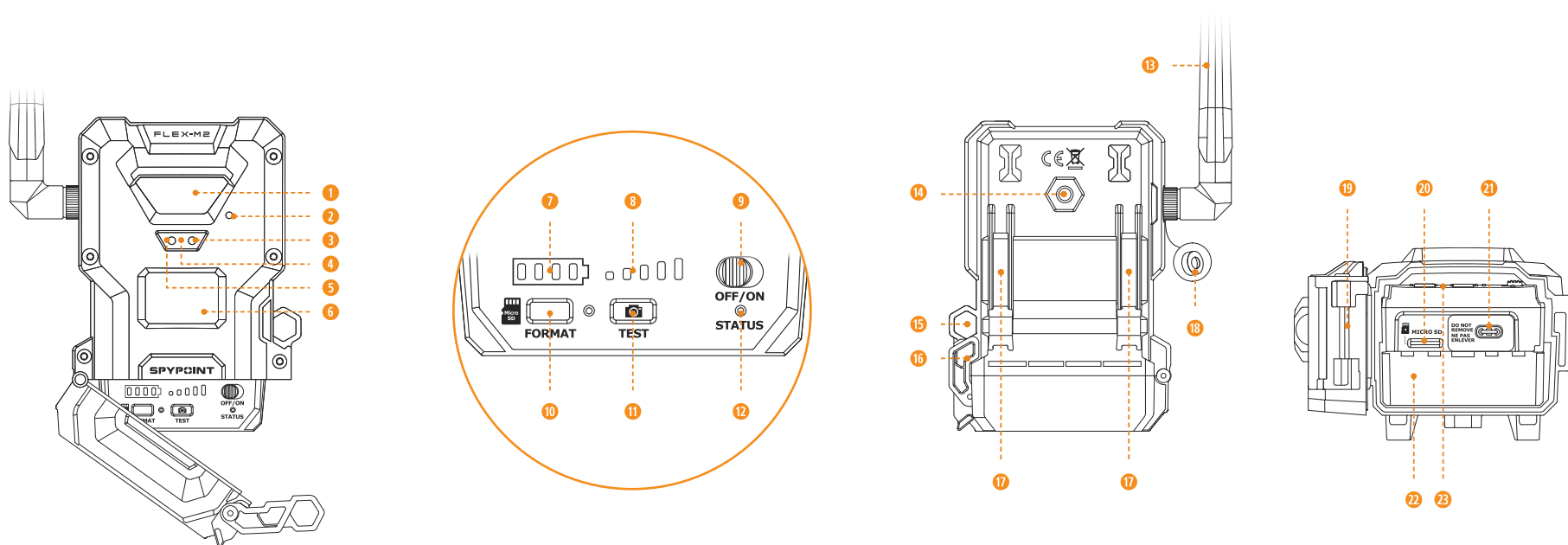
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## JOIN THE SPYPOINT COMMUNITY

-  [www.facebook.com/SPYPOINT](http://www.facebook.com/SPYPOINT)
-  [www.twitter.com/SPYPOINTcamera](http://www.twitter.com/SPYPOINTcamera)
-  [www.youtube.com/SPYPOINTtrailcam](http://www.youtube.com/SPYPOINTtrailcam)
-  [www.instagram.com/spypointcamera](http://www.instagram.com/spypointcamera)
-  [www.tiktok.com/@spypointcamera](http://www.tiktok.com/@spypointcamera)

# COMPONENTS

SPYPOINT FLEX-M2



- |                  |                                                   |                                    |
|------------------|---------------------------------------------------|------------------------------------|
| 1 Photo lens     | 9 OFF/ON switch                                   | 16 Locking latch                   |
| 2 Microphone     | 10 FORMAT button                                  | 17 Slots for installation strap    |
| 3 Light sensor   | 11 TEST button                                    | 18 Antenna O-Ring                  |
| 4 IR LED         | 12 STATUS Light                                   | 19 Battery door                    |
| 5 Delay light    | 13 Antenna                                        | 20 microSD card slot               |
| 6 Detection lens | 14 Screw-thread for standard 1/4"-20 tripod mount | 21 USB Type-C compatible connector |
| 7 Battery level  | 15 Cable lock hole                                | 22 Battery tray                    |
| 8 Signal level   |                                                   | 23 SD LED                          |

- 1 PHOTO LENS**  
Image sensor.
- 2 MICROPHONE**  
Records sound in video mode.
- 3 LIGHT SENSOR**  
Detects the ambient lighting conditions for taking photos and videos: in colors during the day, black and white at night.
- 4 IR LED**  
1 powerful LED that illuminate at night for clear black and white photos and videos.
- 5 DELAY LIGHT**  
During installation, once the signal is found, this light flashes for 20 seconds to allow the user to walk away without being captured
- 6 DETECTION LENS**  
Allows the cameras motion sensor to detect movement in the cameras field of view.
- 7 BATTERY LEVEL**  
During startup, the camera will illuminate the number of lights corresponding with the current battery level of the camera.
- 8 SIGNAL LEVEL**  
During startup, the camera will illuminate the number of lights corresponding with the signal level. 5 bars being excellent and 1 bar being poor.
- 9 OFF/ON SWITCH**  
Allows the user to turn the camera OFF/ON.
- 10 FORMAT BUTTON**  
This button will allow you to format the microSD card during the start up of the device.
- 11 TEST BUTTON**  
This button will allow you to send a photo to your app (if you have a transmission plan with remaining photos).
- 12 STATUS LIGHT**  
During installation, it flashes to indicate the status of the camera. During regular operation, it indicates that the camera is recording or transferring files.
- 13 ANTENNA**  
Captures the cellular signal.
- 14 SCREW-THREAD FOR STANDARD ¼"-20 TRIPOD MOUNT**  
Allows you to attach a standard tripod ¼"-20.
- 15 CABLE LOCK HOLE**  
Allows you to install a #CLM-6FT padlock cable to secure the unit (sold separately).
- 16 LOCKING LATCH**  
Allows you to lock, unlock and open the battery door.
- 17 SLOTS FOR INSTALLATION STRAP**  
Allows the camera to be installed using the included installation strap.
- 18 ANTENNA O-RING**
- 19 BATTERY DOOR**
- 20 MICROSD CARD SLOT**  
Space to insert the microSD card (not included) needed to save photos and videos.
- 21 USB TYPE-C COMPATIBLE CONNECTOR**  
Allows you to connect a USB power supply to power the camera – this does not recharge internal batteries.
- 22 BATTERY TRAY**  
Removable device in which the 8 alkaline or lithium AA batteries are inserted (not included with the camera).
- 23 SD LED**  
The SD LED will illuminate to indicate the status of the microSD card. Do NOT remove the microSD card when this light is illuminated.

# FEATURES

SPYPOINT | FLEX-M2

## NETWORK

|         |                                     |
|---------|-------------------------------------|
| Network | Multi-Carrier LTE Auto-Connectivity |
|---------|-------------------------------------|

## PHOTO

|                   |                                         |
|-------------------|-----------------------------------------|
| Photo resolution  | 32 MP                                   |
| Photo file format | JPEG                                    |
| Multi-shot        | Up to 3                                 |
| Time-Lapse        | ✓                                       |
| Time-Lapse +      | ✓                                       |
| Coloration        | Colors by day, black and white by night |

## VIDEO

|                   |                                         |
|-------------------|-----------------------------------------|
| Video resolution  | 1080P                                   |
| Video file format | MP4                                     |
| Video length      | 15 Seconds                              |
| Coloration        | Colors by day, black and white by night |
| Audio recording   | ✓                                       |

## MEMORY

|                 |             |
|-----------------|-------------|
| Internal memory | None        |
| External memory | Up to 512GB |

## POWER SOURCES

|                                 |                                                                                                                                     |
|---------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|
| AA Batteries                    | 8 x standard AA batteries (not included)                                                                                            |
| Additional power source options | SPLB-10 (5 W) lithium battery solar panel, SPLB-22 (10 W) lithium battery solar panel, or LIT-22 rechargeable lithium battery pack. |

## DETECTION SYSTEM

|                              |                                   |
|------------------------------|-----------------------------------|
| Movement detector            | Infrared                          |
| Detection angle              | 50°                               |
| Detection range              | Up to 90 feet/27.4 meters         |
| Trigger speed                | 0.4 s                             |
| Delay between each detection | Adjustable from Instant to 30 min |

## ILLUMINATION OPTIONS

|                   |                               |
|-------------------|-------------------------------|
| LED               | 1 Powerful 850nm Low Glow LED |
| Night light range | Up to 90 feet/27.4 meters     |

## PHYSICAL DIMENSIONS

8.99 cm (W) x 7.80 cm (D) x 12.60 cm (H) 3.54" (W) x 3.07" (D) x 4.96" (H)

## RECOMMENDATIONS

|                       |                                    |
|-----------------------|------------------------------------|
| Operating temperature | -30 °C to 50 °C (-22 °F to 131 °F) |
| Storage temperature   | -40 °C to 60 °C (-40 °F to 140 °F) |

## CHOOSING A POWER SUPPLY

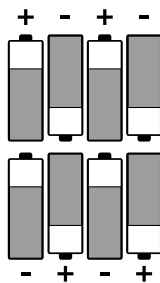
There are four power options compatible with your FLEX-M2 camera:

- Standard alkaline or lithium AA batteries
- Compatible USB Type-C external power source
- Lit-22 rechargeable lithium battery pack
- SPLB-10 or SPLB-22 solar panel with lithium battery

## AA BATTERIES

### INSTALLATION:

- Unlock the camera latch and open the battery compartment.
- Insert the AA batteries into the indentations following polarity (+) and (-) indications.
- Slide the battery tray back into the battery compartment with arrows facing up (see photo).



## USB TYPE C EXTERNAL POWER SOURCE

### INSTALLATION:

If you are using external power only – You must turn the camera off, after testing but only during the delay light sequence – then unplug the USB Type-C cable from the camera. Turn the Camera On. Close and Latch the door then reinsert the power cable. Do NOT attempt to open or close the door while the cable is plugged in.

### TIPS FOR BEST RESULTS WITH AA BATTERIES:

- Do not mix new and old batteries, batteries of different brands or batteries of different types. In this situation, some batteries may be over-discharged due to a difference in voltage or capacity. This can result in venting, leakage, or rupture and may cause personal injury.
- Always purchase the correct size and grade of battery most suitable for the intended use.
- Replace all batteries in a set at the same time.
- Clean the battery contacts and those of the device prior to battery installation.
- Ensure that the batteries are installed correctly according to the polarity indicators (+ and -).
- Always remove batteries from equipment that will not be in use for an extended period.
- Remove used batteries promptly.

## SPLB-10 OR SPLB-22: SOLAR PANEL AND LITHIUM BATTERY COMBO UNIT

- Combines a solar panel and lithium battery into one unit to reduce wires and setup time.
- Plugs directly into the camera to provide extensive, ongoing battery life.
- **SPLB-10:** replaces up to 1,000 AA batteries and can provide power for up to 6 months at a time, even when the panel is not exposed to direct sunlight.
- **SPLB-22:** replaces up to 2,000 AA batteries and can provide power for up to 12 months at a time, even when the panel is not exposed to direct sunlight.
- Additional jacks and plugs allow for device flexibility.



## LIT-22 RECHARGEABLE LITHIUM BATTERY PACK

- Replaces up to 1000 standard AA batteries.
- Enhanced power capacity for extended use
- Reliable low-temperature performance
- Smart battery with precise in-app power monitoring

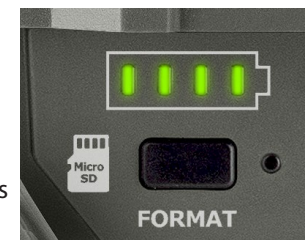


## BATTERY USAGE AND POWER SUPPLY COMBINATIONS

If you choose to connect a SPYPOINT external battery pack (SPLB-22, or SPLB-10, sold separately) to your FLEX-M2, it will become the camera's primary power source. Once the external battery is depleted, the camera will use the LIT-22 or AA batteries in the battery tray

### HOW TO CHECK BATTERY LEVEL

- Once the device is powered on. There are four green lights within the battery icon indicating the battery level.
- On the SPYPOINT app: on the camera page, you will see the battery charge level for each of your devices. You can access more details on the status of your battery by going to the STATUS page. When you receive low battery alerts, we suggest that you change the batteries before they completely drain.



REPLACES UP TO  
**1,000**  
AA BATTERIES

# MICROSD MEMORY CARD

SPYPOINT FLEX-M2

A microSD memory card (with a maximum capacity of 512 GB, sold separately) is necessary for the camera's operation. It is used to save photos, videos, and other camera status files. Please note that all photos and videos in their original format are kept on the card. The files sent to your SPYPOINT app are lighter versions. You can retrieve the original versions at any time by removing the card from the camera and transferring the contents to another device, such as a computer.



This table shows the approximate quantity of photos or videos that can be recorded and stored on the card according to its capacity:

|       | PHOTO RESOLUTIONS |         | VIDEO RESOLUTIONS |
|-------|-------------------|---------|-------------------|
|       | 2MP               | 32MP    | 1080P             |
| 16GB  | 13,333            | 8,889   | 4,000             |
| 32GB  | 26,667            | 17,778  | 8,000             |
| 64GB  | 53,333            | 35,556  | 16,000            |
| 128GB | 106,667           | 71,111  | 32,000            |
| 256GB | 213,333           | 142,222 | 64,000            |
| 512GB | 426,667           | 284,444 | 128,000           |

# MEMORY CARD

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## INSTALLATION

- Ensure the camera is turned OFF.
- Find the microSD card slot located at the bottom of the camera (see photo).
- Insert a microSD card (up to 512 GB) in the microSD card slot with the metal contacts facing up.
- The card is inserted correctly when a click is heard.

**Please note:** The FLEX-M2 camera is equipped with continuous mode. This means that when the memory card is full, the camera will continue to save new photos and videos by erasing the first recorded files.

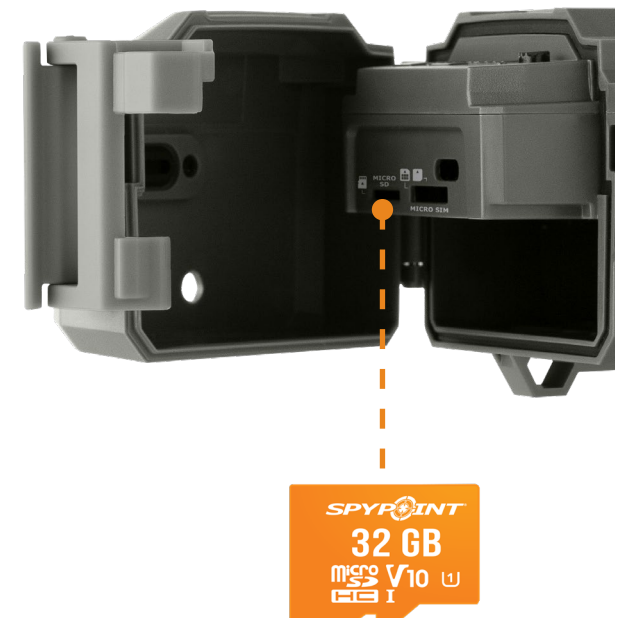
## FORMATTING YOUR MICROSD CARD

We recommend using the FORMAT button to quickly format the microSD card. This is required for cards 64GB+ or if you want the camera to take photos and videos while transmitting.

1. Turn the camera ON.
2. Press and hold the FORMAT button for five seconds.
3. The microSD light will blink green while the card is formatting.
4. Once complete, the microSD light will become solid green.

## REMOVAL

- Before removing the memory card, ensure that the SD LED is not illuminated. If the SD LED is illuminated, it means the camera is currently using the SD card for saving or reading files. Do NOT remove the card while this light is on.
- To remove the card, push it lightly into the camera until you hear a click. Then slide it out of the device.



## TRANSFERRING FILES TO A COMPUTER

- Turn the camera OFF.
- Remove the microSD card from the camera.
- Insert the microSD card in the microSD computer slot or use an adapter for microSD cards.
- The computer will recognize the microSD card. There may be two different disk drives recognized, this is normal after use in the camera. See more detailed instructions below.
- If the computer doesn't detect the microSD card, this means it is corrupt and needs to be replaced.

## ON A PC

1. On your desktop, click on **"My Computer"** or **"This PC"**.
2. Locate your device under **"Removable Disk"** and click to access it. Then, click on **"DCIM"** and **"100DSCIM"** to find all saved photos and videos. If you do not see the photos or videos in the folder you checked, try again in the other **"Removable Disk"** folder.
3. Select the files you want to copy. With some Windows versions, the simplest way is to select them by clicking on the **"Home"** tab and choosing **"Select all"** on the right side. With some Windows versions, you can press on **"Ctrl"** and **"A"** or click on the **"Edit"** menu and choose **"Select all"**.
4. Click on the **"Copy"** icon on the left of the ribbon (or hold the **"Ctrl"** and **"C"** keys).
5. Once your photos and videos are transferred, click the **"Safely remove hardware and eject media"** button located in the task bar, then click **"Eject mass media storage device"**.
6. If you do not want to select all photos or videos, hold down the **"Ctrl"** key and click on the files you want to select before clicking on the **"Copy"** icon.
7. Access the folder where you want to save your photos and videos or create a new folder by clicking on the **"New folder"** button. (You can also click on **"Ctrl"**, **"Shift"**, and **"N"** to create a new folder, or right-click in a blank space

in the **"Pictures"** folder and choose **"New"**, then, in the following menu, click on **"Folder"**.)

8. Enter a name for your new folder, click on **"Enter"**, then double-click on the folder to open it. In the **"Home"** tab, choose **"Paste"** (or click simultaneously on the **"Ctrl"** and **"V"** keys). The photos and videos will be copied into the new folder.

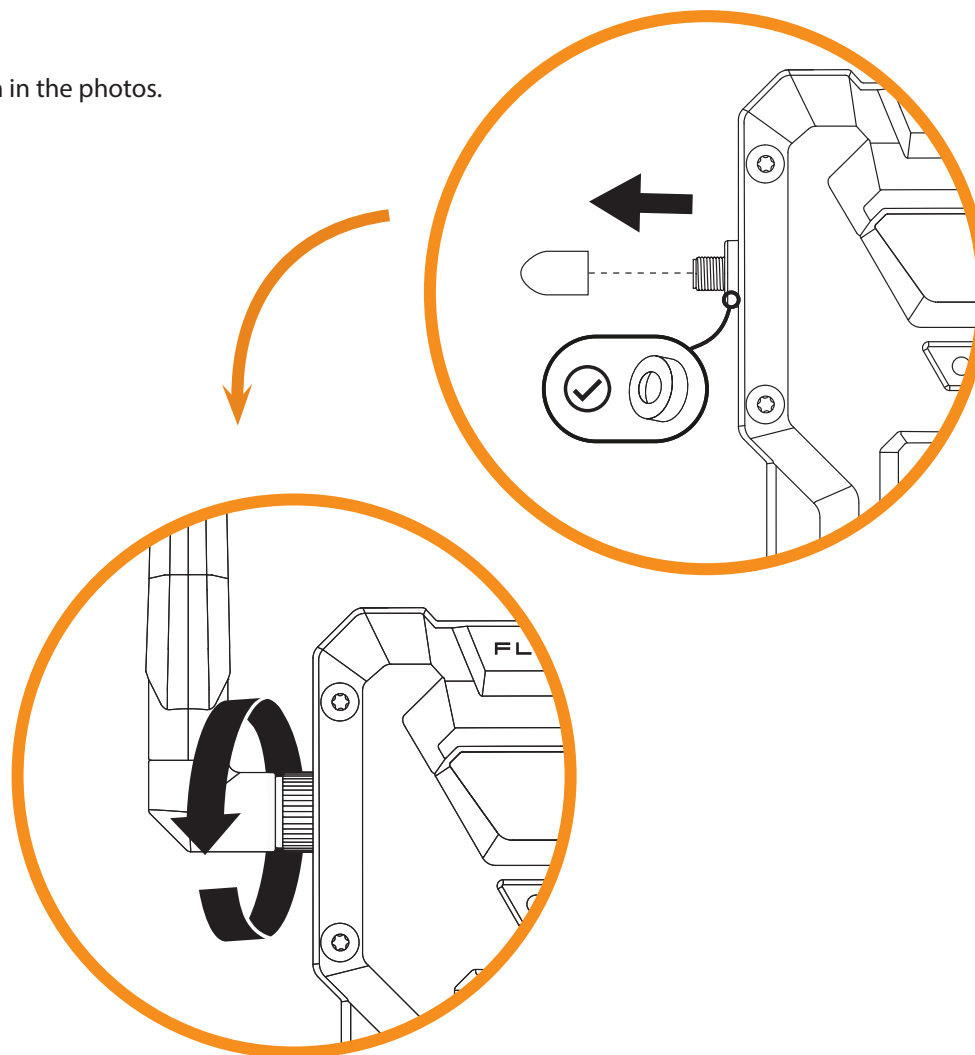
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## ON A MAC

1. Click on the search tool in the **"Toolbar"**. Click the **"Go"** Tab, then select **"Computer"**.
2. Locate your device under the **"Locations"** tab and click to access it. Then click on **"DCIM"** and **"100DSCIM"** to find all saved photos and videos. Click on **"Edit"** in the toolbar at the top of the screen, then click on **"Select all"** to highlight all individual files on the device. You can also access the **"Select all"** option by simultaneously clicking **"Cmd"** and **"A"**. If you don't want to import everything, you can highlight the desired photos or videos individually. Transfer photos and videos by clicking on **"Cmd"** and on the file name. Click on **"Edit again"** and then **"Copy"** (or **"Cmd"** and **"C"**) to copy the highlighted files.
3. Access the folder where you want to save your photos and videos or create a new folder by right-clicking and pressing **"Cmd"** at the same time, then select **"New folder"** from the menu. Click on **"Modify"**, then on **"Copy"** (or **"Cmd"** and **"V"**) to copy your chosen files in the selected folder. The photos and videos can take a few minutes to download, depending on the size and the number of the file you are importing. Once your photos and videos are transferred, click on the **"Eject"** icon beside the name of your device, then unplug the device from your MAC.

## INSTALL THE ANTENNA

The antenna doesn't come installed. Please attach it to the camera as shown in the photos.



## FIND THE ACTIVATION CODE

Before you can turn on your camera for the first time, you must activate it.

To do so, locate the activation code inside your camera's battery compartment.

## CAMERA ACTIVATION FOR NEW USERS

We recommend using the **FORMAT** button to quickly format the microSD card. This is required for cards 64GB+ or if you want the camera to take photos and videos while transmitting.

1. On your mobile device or computer, use the web browser and navigate to [www.spypoint.com](http://www.spypoint.com). At the top of your screen, select **"ACTIVATE A DEVICE"** link. Fill out the required fields and select **"SIGN UP"**.
2. Read and follow the on-screen steps carefully. Once you have done so – click **"READY TO START"**.
3. Select the camera model you are activating and then select **"CONTINUE"**.
4. Next, you will be prompted to enter the activation code. Enter the code found on your camera.  
Then you can personalize the device name and select how the device will be used.
5. Follow the on-screen instructions and turn on your device to verify signal strength - click **"NEXT"**.
6. On this screen, you can select a transmission plan or select **"SKIP FOR NOW"**. If you select **"SKIP FOR NOW"**, the camera will be placed on a free 100-photo per month plan.
7. After selecting a plan option and checking out or selecting the **"SKIP FOR NOW"** button - you are finished activating your device. You can select **"Done"** or if you have another device to activate – select **"Add another"**.

## CAMERA ACTIVATION FOR EXISTING USERS ON THE SPYPOINT APP

1. On Google PlayTM or the App StoreTM, search for **"SPYPOINT"**.
2. Download and install the SPYPOINT app on your smartphone or tablet.
3. Start the app. Select **"LOGIN"**. Enter your account information and select **"LOGIN"**.
4. Select the **"CAMERAS"** tab at the bottom of the screen and press the orange + button.
5. In the list, select your camera model, then follow the on-screen steps.
6. When complete, you will see the camera in the camera list.

## CAMERA ACTIVATION FOR EXISTING USERS ON THE SPYPOINT WEBSITE

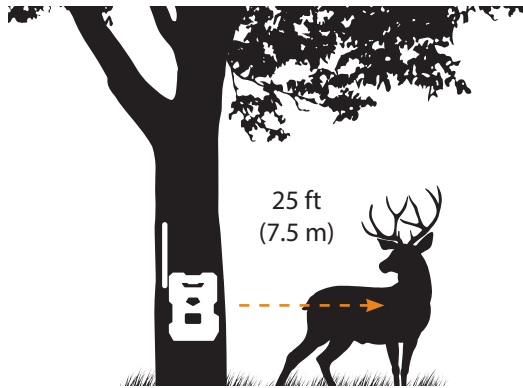
1. On the [www.spypoint.com](http://www.spypoint.com) website, select **"ACTIVATE A DEVICE"** at the top of the screen. On the displayed page, click **"Login to my account"** and then input your account information. Continue by pressing the **"LOGIN"** button.
2. Select the + sign on the far right of the page; in the list, select your camera model then follow the steps.
3. When complete, you will see the device in your camera list.

## CHOOSE A TRANSMISSION PLAN

This FLEX-M2 camera comes with a FREE 100-photo per month transmission plan. To upgrade, choose the plan that best suits your needs by visiting <https://www.spypoint.com/en/spypoint-experience/plans>.

## INSTALL THE CAMERA IN THE FIELD

1. To install the camera, loop the installation strap through the intended slots.
2. Choose a solid tree that does not move in the wind, as movement will cause false detections.
3. Make sure the area immediately in front of your camera is free of branches or twigs that could be blown into the camera's detection zone by the wind.
4. The camera should be at the same height of the animal's mid-body.
5. The targeted animal should be at 25 feet (7.5 meters) away from the camera.
6. To produce brighter photos and videos at night, try including stationary items in the background (such as rocks or tree trunks) that reflect the camera's flash.



## START THE CAMERA

### BEFORE STARTING YOUR CAMERA, PLEASE ENSURE THAT:

- The antenna is installed.
- The microSD card is formatted and inserted in the camera.
- The camera is activated.
- The camera is securely installed.

## INITIATE THE FIRST-TIME START-UP SEQUENCE

1. Turn the camera ON.
2. The green STATUS light will flash and the battery level will be displayed.
3. The signal lights will flash together until a signal is found. Once a signal is found, the number of bars will correspond to the signal strength.
4. The microSD card light will indicate the status of the card during the start up. If the light turns red – you will need to format the card. Once the card is validated – the light will turn off.
5. The STATUS light will turn solid blue, indicating successful network connectivity

**Note:** When the STATUS light flashes orange and blue, it indicates a necessary firmware update is being downloaded. Following this, the STATUS light will flash orange, indicating that the new firmware is being installed. Do NOT turn off the camera until the full firmware update sequence is completed.

6. The delay light will blink for 20 seconds, and the STATUS light will turn solid green.
7. All lights will turn OFF and the camera will go into standby mode – awaiting a trigger.

Congratulations, your camera is ready to go! To verify that everything is working correctly, you can take a test photo.

## TAKE A TEST PHOTO

After the camera has gone through the first-time start-up sequence, the TEST button can be used to take a single photo that will be sent to the app to ensure functionality. Please ensure all lights are OFF before proceeding. Please note that the test will not work if the camera is not on an active transmission plan with photos remaining or if it is busy with another task (synchronizing with the server, recording a photo/video, or running through the start-up sequence). Follow the steps below to take a test photo.

1. Press the TEST button .
2. The battery level will be displayed.
3. The camera will capture content according to the configuration
4. The microSD light will activate, indicating the camera is saving the photo to the card.
5. The camera will indicate the cellular signal strength, connect to the internet if possible (indicating blue status light)
6. Transmission of the photo is indicated by the status light blinking blue.
7. The camera will upload the pending photos to the Spypoint cloud and you will receive them in the app. When the LEDs turn off, you will receive a photo on the app (timing based on the cellular signal strength of both the camera and your phone).

## MANAGE DEVICE

Use the SPYPOINT app to configure your camera settings.

|                                                |                                                                                                                                                                                                                                                                                       |
|------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>EDIT DEVICE NAME</b><br>All possible values | Allows you to name the camera for easy identification. This function is very useful for users with more than one camera.                                                                                                                                                              |
| <b>OPERATION MODE</b><br>Standard              | Determines how transmissions and settings changes are managed by the camera.                                                                                                                                                                                                          |
| <b>SCHEDULE</b>                                | Allows you to customize the times when your camera's motion sensor is active.                                                                                                                                                                                                         |
| <b>RESTORE FACTORY SETTINGS</b><br>Restore     | <p>Allows you to delete the selected camera from your account, removing it from the app along with all photos. You can still access the photos on the SD card.</p> <p><b>Please note:</b> a camera with an active transmission plan cannot be deleted until the plan has expired.</p> |

## IMAGE CAPTURE

|                                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                          |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>CAPTURE MODE</b><br>Photo; Video; Time-Lapse; Time-Lapse+                                                                                                                                   | <p><b>Photo:</b> The camera will capture photos when triggered by motion detection.</p> <p><b>Video:</b> The camera will capture video clips when triggered by motion detection.</p> <p><b>Time-Lapse:</b> The camera will capture photos based on a schedule set by the user.</p> <p><b>Time-Lapse+:</b> The camera will capture photos based on a schedule set by the user and when triggered by motion detection.</p> |
| <b>MOTION DELAY</b><br>Instant; 10 seconds; 20 seconds;<br>30 seconds; 40 seconds; 50 seconds;<br>1 minute; 3 minutes; 5 minutes;<br>10 minutes; 15 minutes; 20 minutes;<br>30 minutes; 1 hour | <p>Allows you to choose the period of time to wait before the camera detects again and records the next photo/video. A longer delay minimizes the number of photos and videos taken and therefore maximizes battery life. A shorter delay maximizes surveillance in the area but consumes more power. Shorter delays are recommended when the camera is used for security purposes.</p>                                  |
| <b>MICROSD PHOTO RESOLUTION</b>                                                                                                                                                                | <p>Allows you to determine the quality of the photos saved on your microSD card.</p> <p><b>Medium:</b> 2MP</p> <p><b>High:</b> 32MP</p>                                                                                                                                                                                                                                                                                  |
| <b>MULTI-SHOT</b><br>2; 3                                                                                                                                                                      | <p>Allows you to take 2 or 3 consecutive photos at each detection, with a 1-second delay between each photo.</p>                                                                                                                                                                                                                                                                                                         |
| <b>SENSITIVITY</b><br>Low; Normal; High                                                                                                                                                        | <p>Allows you to choose the detection sensitivity of the device. A higher sensitivity allows you to detect movement in front of the camera more effectively, so the camera will take more pictures.</p>                                                                                                                                                                                                                  |

## CELLULAR SETTINGS

|                                                                   |                                                                                                                                                                                                                                                                                                                                                                                    |
|-------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>DAILY SYNC TIME</b><br>All possible combinations               | <p>Allows you to choose the time when the camera will make its first sync of the day with the SPYPOINT app.</p> <p><b>Note:</b> The camera is configured by default to sync 6 times per day, starting from the time you activate the camera. For example, if the camera is activated at 1:42 p.m., this will be the time of the first sync. The next sync will be at 5:42 p.m.</p> |
| <b>SYNC FREQUENCY</b><br>1; 2; 4; 6; 12; each detection           | <p>Allows you to choose the number of times the camera will sync with the SPYPOINT app each day.</p> <p><b>Note:</b> Each detection will do one scheduled sync at the "Daily Sync Time" along with additional syncs per detection. Increased communication activity may impact camera battery life.</p>                                                                            |
| <b>CELLULAR</b><br>Activated/not activated                        | <p>Allows you to activate or deactivate the cellular mode.</p> <p><b>Note</b> that this setting will only take effect the next time the camera syncs.</p>                                                                                                                                                                                                                          |
| <b>TAKE A PHOTO/VIDEO AT EACH SYNC</b><br>Activated/not activated | <p>During the next sync, the camera will automatically take a photo or a video and send it to the app.</p>                                                                                                                                                                                                                                                                         |

## CAMERA COMMANDS

### UPDATE FIRMWARE

Allows you to request an update to the firmware on your camera.

## GENERAL

### DATE FORMAT

MM/DD/YYYY or YYYY/MM/DD

Allows you to request an update to the firmware on your camera.

### TIME FORMAT

12 h or 24 h

Allows you to choose the time format displayed.

### BATTERY TYPE

Automatic or AA\_LIT

Allows you to select the battery type installed in the camera.

## VERIFYING CAMERA STATUS

Three tools are available to help you check the status of your FLEX-M2 and to inform you of any problems that may occur during its operation.

### 1. NOTIFICATIONS

The camera will send notifications to the SPYPOINT app to help you stay informed of its status. You may receive a notification when:

- You get a photo or video from your camera.
- You forget to insert a microSD card in your camera.
- The microSD card you used is not compatible with your camera.
- The camera's battery power is getting low.

## 2. STATUS PAGE

The following are explanations of the indicators on your camera's status page in the SPYPOINT app. Please note, each status indicator is updated when the camera syncs. Therefore, what appears reflects the camera's status at the time of its last communication.

### GENERAL INFORMATION

**SIGNAL**

Strength of the cellular signal

1 - 5 bars

**BATTERY**

Battery energy percentage remaining

0 - 100%  
(AA/LIT-22/USB)**LAST COMMUNICATION**

The date and time of the last device transfer

Date and time

**TEMPERATURE**

°C or °F

**CAMERA ACTIVATION**

Date and time

### FIRMWARE

**FIRMWARE VERSION**

Displays the firmware version

X.X.X

### LOCATION

**GPS COORDINATES**

GPS

XX.XXXXXX, XX.XXXXXX

## STORAGE

### SD CARD

Used space

X.XGB / XX.XGB

## CAMERA SHARING

### NUMBER OF GUESTS

The number of users the camera gallery is being shared with. This feature is only available for selected models with membership to the Insiders Club.

#

## DEVICE INFORMATION

### MODEL

GPS

FLEX-M2

### ACTIVATION CODE

This is the code that allowed you to add this camera to your SPYPOINT account. Share it carefully.

XXXX-XXX-XXXX

## 3. STATUS LIGHTS

**Please note:** the camera is ready and active when all the lights are off.

| STATUS LED COLOR                                                                                                                                                                    | PATTERN                                          | INDICATION                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------|-----------------------------------------------------------------------------------------------------------|
|  Green                                                                                             | Blinking green for 3 seconds                     | The camera is in its startup phase and has not yet reached steady operation                               |
|  Green                                                                                             | Solid                                            | The camera has been triggered and is taking a photo or video                                              |
|  Blue                                                                                              | Solid                                            | The camera has network connectivity                                                                       |
|  Blue                                                                                             | Blinking each second until the reset is complete | Factory reset or other non-OTA network communication, including media transmission                        |
|  Blue  Orange | Both orange and blue blinking                    | OTA firmware is currently being downloaded; however, the installation of the firmware has not started yet |
|  Orange                                                                                          | Blinking each second for 30 seconds              | Firmware update<br><b>Note:</b> Do NOT turn the camera off during this sequence                           |
|  Red                                                                                             | Solid (does not go OFF)                          | Insufficient power to continue operating the camera                                                       |
|  Red                                                                                             | Slow/Fast blinking                               | SIM issue or critical hardware failure                                                                    |

## 4. STORAGE LIGHTS

**Please note:** the camera is ready and active when all the lights are off.

| STATUS LED COLOR                                                                          | PATTERN                    | INDICATION                                                                                                                                                          |
|-------------------------------------------------------------------------------------------|----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  Orange  | Blinking                   | Missing Micro SD card                                                                                                                                               |
|  Orange  | Solid                      | The camera is checking or repairing Micro SD card and should not be interrupted                                                                                     |
|  Red     | Solid<br>(does not go OFF) | Micro SD card detected, however not usable for normal camera operation until formatted                                                                              |
|  Green  | Blinking                   | Micro SD card formatting is currently in progress                                                                                                                   |
|  Green | Solid                      | Micro SD card is active or currently confirmed usable<br><b>Note:</b> Do NOT remove the card while green light is solid as it may lead to corruption of stored data |
|  Red   | Blinking                   | Micro SD card error                                                                                                                                                 |

## 5. SIGNAL LIGHTS

**Please note:** the camera is ready and active when all the lights are off.

| STATUS LED COLOR                                                                        | PATTERN             | INDICATION                                                 |
|-----------------------------------------------------------------------------------------|---------------------|------------------------------------------------------------|
| All 5 LEDs blinking                                                                     | All 5 LEDs blinking | Searching signal                                           |
|  Green | Solid               | Depending on how many LEDs are solid, show signal strength |

## 6. BATTERY LIGHTS

**Please note:** the camera is ready and active when all the lights are off.

| STATUS LED COLOR                                                                          | PATTERN      | INDICATION                                                                      |
|-------------------------------------------------------------------------------------------|--------------|---------------------------------------------------------------------------------|
| No LED                                                                                    | No LED Solid | Battery has no power                                                            |
|  Green | Solid        | Depending on how many LEDs are solid, shows how much battery power is available |



## LITHIUM BATTERY SOLAR PANEL

Compatible with all SPYPOINT devices with a 12 V socket. DC power adapter, mounting bracket and installation strap included.

#SPLB-22



## COMPACT LITHIUM BATTERY SOLAR PANEL

Compatible with all SPYPOINT devices with a 12 V socket. DC power adapter, mounting bracket and installation strap included.

#SPLB-10



## RECHARGEABLE LITHIUM BATTERY PACK

Rechargeable lithium battery pack and charging cable included. 7.4 voltage.

#LIT-22



## ADJUSTABLE MOUNTING ARM

Fits any camera with a standard 1/4"-20 screw-in tripod mount.

#MA-500



## LONG RANGE CELLULAR ANTENNA

Boosts the cellular signal. 15 ft (4.57 m) cable. No external power source necessary.

#CA-01



## CABLE LOCK

6 ft (1.80 m) cable lock compatible with all cameras and security boxes from SPYPOINT.

#CLM-6FT



## 32 GB MICROSD CARD

High-speed, class 10, 32 GB microSD card with adapter. 10-year warranty.

#Micro-SD-32GB



## 128 GB MICRO SD CARD

High-speed, class 10, 128 GB microSD card with adapter. 10-year warranty.

#Micro-SD-128GB

| ISSUE                                       | POSSIBLE SOLUTIONS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|---------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>MY CAMERA DOESN'T TURN ON.</b>           | <ol style="list-style-type: none"><li>1. Check your power source is fully charged.</li><li>2. If using AA batteries, check the level of each battery with a meter. Make sure they are fully inserted and follow the polarity chart printed on the tray.</li><li>3. Slide the power switch to OFF and then back to ON.</li><li>4. Try another power source.</li></ol>                                                                                                                                                                                                                                                  |
| <b>MY CAMERA'S SIGNAL STRENGTH IS WEAK.</b> | <ol style="list-style-type: none"><li>1. Check that the antenna is properly secured.</li><li>2. Move the camera to a higher spot that is free of obstacles. Avoid deep valleys, dense foliage, metal and concrete structures.</li><li>3. Check the signal at the new location. Press the TEST button to refresh the signal lights on the camera.</li><li>4. Install the SPYPOINT CA-01 long-range antenna up to 15 feet above the camera to improve reception.</li><li>5. <b>IMPORTANT:</b> always test your camera before leaving the area. Move in front of the camera and check the app for a new photo.</li></ol> |

| ISSUE                                   | POSSIBLE SOLUTIONS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>MY CAMERA STOPPED COMMUNICATING.</b> | <ol style="list-style-type: none"> <li>1. Check the battery level and change the power source, if necessary.</li> <li>2. Check the daily sync time in your camera settings. Your camera should communicate at least once every 24 hours.</li> <li>3. Ensure the camera is running the latest firmware by checking the camera's status page in the SPYPOINT app. If the firmware version doesn't match the one on the model's online support page, download the firmware update on <a href="http://www.spypoint.com/en/support">www.spypoint.com/en/support</a> and copy it to a microSD card. Please note that most cameras automatically update their firmware if they communicate with SPYPOINT servers.</li> <li>4. After 48 hours without communicating, we recommend you inspect the camera. Bring fresh batteries and a new microSD card (equipped with the latest firmware, if necessary). At each step, test your camera:               <ol style="list-style-type: none"> <li>A. Check the antenna.</li> <li>B. Slide the power switch to OFF then back to ON.</li> <li>C. Turn off the camera and replace the power source.</li> <li>D. IF FIRMWARE IS UP TO DATE: Turn off the camera and insert a new microSD card. Turn on the camera and immediately press "FORMAT" for 5 seconds. The FORMAT light turns off once the operation is done.</li> <li>E. IF FIRMWARE IS NOT UP TO DATE: Turn off the camera and insert the microSD card on which you installed the latest firmware. Turn on the camera. It is ready to take photos when all the lights are off.</li> </ol> </li> </ol> |
| <b>MY PHOTOS ARE BLACK OR TOO DARK</b>  | <ol style="list-style-type: none"> <li>1. To function optimally, the infrared LEDs must be close enough to the target to illuminate it. Try moving the camera closer to the projected target</li> <li>2. Similarly, if there is a lot of empty space around the target (such as an open field), there is less surface area for the infrared light to reflect on. Try installing the camera in an area with stationary items in the background such as rocks or tree trunks. Ensure these items are not so close that the camera could illuminate them instead of the target.</li> </ol>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |

| ISSUE                                   | POSSIBLE SOLUTIONS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>MY NIGHT PHOTOS ARE BLURRY.</b>      | <ol style="list-style-type: none"><li>1. Adjust the camera's sensitivity settings to avoid minor movements that can trigger blurry photos.</li><li>2. Move your camera to an area that gets more natural moonlight (ex: out from underneath a dense forest canopy).</li></ol>                                                                                                                                                                                                                                                                           |
| <b>MY CAMERA TAKES TOO MANY PHOTOS.</b> | <ol style="list-style-type: none"><li>1. Go to the camera settings in the SPYPOINT app.</li><li>2. Check the sensitivity level and switch it to LOW.</li><li>3. Adjust the delay if animals tend to linger in the area (i.e. feeder, corn field, pond).</li><li>4. Make sure tall grass, branches, foliage, and other moving objects do not trigger the camera unnecessarily.</li><li>5. Check the direction of the camera is not causing light or sunbursts to falsely trigger captures. Ensure your camera is in a north/south orientation.</li></ol> |

## LIMITED WARRANTY

This SPYPOINT product is covered by a two-year warranty that also covers parts and workmanship from the purchase date. The original proof of purchase must be presented to confirm that the warranty is applicable. This warranty will be honored only in the country of the original purchase

### THIS WARRANTY DOES NOT APPLY TO:

- Consumable parts, including but not limited to batteries, the performance of which is known to decrease over time.
- Damages caused by improper use of the device, use of the device with another product, negligence, accidents, contact with liquid, fires, earthquakes, or any other type of external causes.
- SPYPOINT products bought online from an unauthorized retailer.
- Products that were modified or altered.
- Aesthetic damage, including but not limited to scratches or plastic breakage.
- Damages caused by the usage of a product outside of the SPYPOINT recommendations.



## FCC REGULATION

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC rules.

Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference
3. that may cause undesired operation.



## CE STATEMENT

Hereby, SPYPOINT declares that this FLEX-M2 trail camera model is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. In accordance with Article 10(2) and Article 10(10), this product is allowed to be used in all EU member states. Use the FLEX-M2 in an environment with the temperature between -30°C and 50°C.

## IC STATEMENT

This device complies with Industry Canada's licence-exempt RSSs.

Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference
3. that may cause undesired operation of the device.

The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met. This product meets the applicable Industry Canada technical specifications.

## FREQUENCY

### FREQUENCY RANGE:

- 800/850/900/1900/2100 MHz

### MAXIMUM TRANSMISSION POWER: FREQUENCY MAX.

- 8GSM850 33 DBM  $\pm$  2 DB
- EGSM900 33 DBM  $\pm$  2 DB
- DCS1800 30 DBM  $\pm$  2 DB
- PCS1900 30 DBM  $\pm$  2 DB
- GSM850 (8-PSK) 27 DBM  $\pm$  3 DB
- EGSM900 (8-PSK) 27 DBM  $\pm$  3 DB
- DCS1800 (8-PSK) 26 DBM  $\pm$  3 DB
- PCS1900 (8-PSK) 26 DBM  $\pm$  3 DB
- UMTS 2100 24 DBM + 1,7/-3,7 DB
- UMTS 1900 24 DBM + 1,7/-3,7 DB
- UMTS 900 24 DBM + 1,7/-3,7 DB
- UMTS 850 24 DBM + 1,7/-3,7 DB
- UMTS 800 24 DBM + 1,7/-3,7 DB

## ONLY USE ORIGINAL SPARE PARTS AND ACCESSORIES.

If your camera has been used so intensively that it must be replaced, or if you no longer have use for it, it is necessary to dispose of it at a recycling center.

Information on return points for your electrical appliance can be obtained from your local waste disposal company or from your local administrative offices.

Electrical appliances not only contain valuable recyclable raw materials, but also substances which, if disposed of improperly, can affect public health and the environment. Help ensure that valuable raw materials are recycled by returning your old appliance to a central collection point.

The WEEE (Waste Electrical and Electronic Equipment Directive) symbol represents the obligation for the labeled camera to be sent to a separate center for the proper recycling of electrical and electronic equipment.



CAN ICES-3(B)/  
NMB-3(B)

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### SPYPOINT FLEX-M2

USB-C • LIT-22 Lithium battery pack • 8 X R6 (AA) batteries  
Contain FCC ID: XMR201807EG91NA • IC: 10224A-2018EG91NA

#### Manufacturer: SPYPOINT

Address: 330 de la Jacques-Cartier, Victoriaville QC G6T 1Y3 • Canada

Email: security@spypoint.com

#### Importer Information: SPYPOINT

#### Company Name: SPYPOINT

Address: 330 de la Jacques-Cartier, Victoriaville QC G6T 1Y3 • Canada

Distribution Center 3000 Gannett Avenue, Des Moines IA 50321 • USA

EUROHUNT GmbH Harzblick 25, 99768 Harztor OT Ilfeld • Germany