

## Refund request

Thank you for your purchase. If you weren't satisfied with the items, you have the right to return these items and request a refund. Please take following information into account when returning the goods:

- The goods need to be returned to Topfanz's address no later than 14 calendar days after receipt. The return address can be found at the bottom of this page.
- The items must be returned undamaged, in the original packaging, with all labels attached and firmly packed.
- The shipping costs for the return are the responsibility of the buyer.
- When returning, ask for a proof of delivery from the parcel service and save it.
- Add the completed document to your return package.

Order number: ..... Date of receipt: .....

(see top right of the invoice you've received by email)

Number of goods returned: .....

Name: ..... First Name: .....

Telephone: ..... Email: .....

Your bank account: .....

**Choose the reason for return:**

I ordered the wrong article

Other: .....

Please return the goods to

Topfanz  
Industriepark 1227 poort 5  
3545 Halen  
België

